

***Agency for Providing Manpower for Fare Collection,  
Housekeeping and Security Services for Bus Rapid Transit  
System (BRTS) in Amritsar City.***

***Pre-bid Queries***

***Date:05/11/2019***

Sr. No	Clause no	Page no	RFP Reference	Query/ Suggestions provided by bidders	Reply of this office
<b>Peregrine Guarding Pvt Ltd</b>					
1	-		-	1. Bonus and leave are not included in the wages for all categories of manpower proposed in the RFP, however, as contract labor act, both the components are applicable in the wages structure.	No Bonus shall be paid. In addition to three national holidays(15 Aug,26 Jan 2 <sup>nd</sup> Oct and Diwali), Ten casual leaves shall be allowed in one year.
2	Total Manpower Requirement note c		<b>Page 72 appendix -16 ANNEXURE C:</b>	Uniform pattern along with logo and design, specification of cloth may please be specified	The cost of uniform shall be reimbursed by PBMS. Uniform pattern along with logo and design, specification of cloth shall be proposed by the service provider and approved by the CEO PBMS Also see corrigendum no:1
3			-	Exit clause should be included for vendors	No change.
<b>INNOVISION Limited</b>					
4	Bid summary		Eligibility and qualification criteria - technical qualifications clause (m) page 14	The Bidder must be valid license holder issued by the Controlling Authority, under the Pvt. Security Agencies (Regulations) Act, 2005 and must furnish the copy of license as a proof thereof.	Please see Bid summary technical qualifications clause (m)page 14
5	Bid summary		Eligibility and qualification criteria	The Bidder must be having experience in State/Central Projects in the field of Cash handling and deposit of same to the designated bank account in the State of Punjab	No change
<b>S.S. Services Providers</b>					
6	Clause No. 7(Eligibility and Qualification Criteria) of B. BID SUMMARY	Page 14   70	One Eligible Project from which the Bidder has should have received of Rs. 2.40 cr. as service fees in any single year during any of the last five financial years immediately preceding the Bid Due Date  OR Two Eligible Projects from which the Bidder has should have received a total of Rs. 3.00 cr. as service fees in any single year during any of the last five financial years	It may be amended as: 1.Eligible Project from which the Bidder has should have received of Rs. 4.810 cr. as service fees in any single year during any of the last five financial years immediately preceding the Bid Due Date  2.Eligible Projects from which the Bidder has should have received a total of R sr. 3.00 cr, as service fees in any single year during any of the last five financial years immediately preceding the Bid Due Date	No Change

			<p>immediately preceding the Bid Due Date</p> <p>OR</p> <p>Three Eligible Projects from which the Bidder has should have received a total of Rs. 4.80 cr. as service fees in any single year during any of the last five financial years immediately preceding the Bid Due Date</p>	<p>3. Eligible Projects from which the Bidder has should have received a total of Rs. 2.40 cr. as service fees in any single year during any of the last five financial years immediately preceding the Bid Due Date.</p>	
<b>8</b>	Clause no 15(Performance Security) of B. BID SUMMARY	Page 21   70	The Successful Bidder shall furnish Performance Security to Authority for securing the due and faithful performance of its obligations under the Agreement, within 10 days from the LOA in the form of an unconditional and irrevocable bank guarantee (Appendix-11) ,for amount of equivalent to 10o/o of the estimated Annual cost for providing the services payable to the Agency by the Authority (the 'Performance-Security"). Such performance Security shall be admissible a\$ payable at Amritsar branch	As the Finance Dept. of Punjab GOVT , has reduced the service charge lo 2.5 % of contract value and also the service provider has to make payment of wages to staff in advance, therefore bank guarantee for amount of equivalent to 10% of annual cost of providing services is very high. Further, service provider has to also deposit security against fare collection manpower. Therefore, a lump sum security for an amount of Rs. 15 lacs must be obtained in form of bank guarantee/ FDR against the contract	No Change in performance security
<b>8b</b>	Clause no 16(security against Fare collection manpower) of B. BID SUMMARY				The service provider shall be allowed to keep security deposit of Rs 5000/-as detailed in RFP -BID SUMMARY - clause 16- security against Fare collection manpower
<b>9</b>	Clause No. 1&5 of G.C C ,	Page no 24   70	Clause 1 of GCC The bidder - shall quote the Management Fee for providing manpower services under the Scope of Services for the project as percentage (o/o) of , Monthly Gross Payment. Monthly Gross Payment shall include salary (as per applicable Department of Labor and/or as notified by the Deputy Commissioner at Amritsar)- and other statutory payments such as ES (Employer contribution only) and EPF (Employer contribution only), The GST shall also be paid as	<p>In order to calculate the Management Fee, both of the clause (1&amp; 5 of GCC) are contradictory. As per Clause 1 of GCC the management fee shall be calculated as percentage (&amp;) of monthly gross payment (Wages + Wages + EPF + ESI) but as the Clause 5 of GCC the management fee shall be calculated as percentage (&amp;) of wages only. It may please be clarified.</p> <p>Further, minimum wages fixed by DC Amritsar w.e.f. 01-09- 2019 have also been notified which may please be incorporated in the RFP.</p>	<p>It is clarified that Management fee as per clause:1 shall be paid on Monthly Gross Payment which includes salary (as per applicable Department of Labor and/or as notified by the Deputy Commissioner at Amritsar)- and other statutory payments such as ES (Employer contribution only) and EPF (Employer contribution only),</p> <p>It is again clarified that Latest Minimum wages fixed by DC Amritsar shall be applicable</p>

		<p>applicable over the Monthly Gross Payment. The Monthly Gross Payment shall- be paid after deducting Income Tax (and any other applicable taxes). Statutory payments, i.e. ESI(Employer contribution only), EPF (Employer contribution only) and GST, shall be reimbursed as per actual and on production statutory obligation(s) shall be payable by the Agency.</p> <p>Clause 5 of GCC This tender is based on the minimum wages fixed by D.C.. Amritsar which u, are effective from 01-03-2019 (Copy Attached As Annexure E). Minimum wages as per applicable Department of Labor and/or as notified by the Deputy Commissioner at Amritsar shall be the basis of Calculation of Management Fee to be payable to the Successful Agency.</p>		
10	Other clarifications	-	Is uniform is also required for manpower other than Security Staff such as Operational Manager. Supervisor, Station Ticket Collection and Housekeeping Staff.	Yes uniform is also required for manpower other than Security Staff such as Operational Manager. Supervisor, Station Ticket Collection and Housekeeping Staff. It shall be proposed by the service provider and approved by CEO PBMS for all the staff along with rates which shall be reimbursed by the PBMS to the service provider ( Please also see corrigendum 1)

11	Other clarifications			Can the management fee be more than 2.5% As if it shall be less than 2.50%, it would be difficult to cover all the expenses,	Bidder may do his due diligence before quoting the rates after checking the corrigendum issued.
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**Scientific Security Management Services Private Limited**

12				<p>The housekeeping material and equipment for monthly use at the stations has to be provided by BRTS or the Services Provider?</p> <p>If yes, the cost of Housekeeping material &amp; equipment is more than 2.5% how will it be possible.</p>	<p>The material has to be provided by the service provider but the cost of housekeeping material/consumable material shall be reimbursed on actual basis on production of bills, receipt of housekeeping material at PBMS store at the rates approved by CEO PBMS..</p>
13				Is the tender to be submitted online or hard copy of Technical & Financial Bid also has to be submitted.	The tender is to be submitted online. A hard copy of the tender is required to be submitted.