

# Google Drive Link for Prebid queries excel file

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Sl. No.	RFP Document Reference	Section No.	Sub-Section No.	Para No.	Content of the RFP requiring Clarification	Clarification Sought	Clarification
<b>1. CTS</b>							
1	CHAPTER - 2	2.1 Definition	13		Successful implementation / Go-Live will mean: i) Successful deployment, commissioning and UAT of the QR CODE based Track and Trace System (web based & Mobile Applications) implemented during the phase. ii) Procurement, deployment and commissioning of the hardware at Excise offices/helpdesk/demo stations to the tender and procurement of the hardware and whole sale locations require supporting the functioning of modules of the phase by private stakeholders of Project themselves. iii) Successful establishment and migration of network connectivity services at all locations of stakeholders. iv) Successful Data integration with existing modules of the Department. v) Achievement of the Service levels as expected during all phases. vi) Acceptance / sign off from Department of Excise and Taxation on its constituted committees or representatives. vii) Training and capacity building for all stakeholders.	As "Successful Implementation / Go-Live" is linked with the procurement, deployment and commissioning of the hardware and software at manufacturers and wholesale locations;  We wish to inform that, the manufacturers and wholesalers are the private stakeholders and they may protest or delay the procurement of necessary hardware and software. In such case the project Successful Implementation / Go-Live shall be affected with delay. Based on our experience in various states, we are currently facing the same issue.  So, we are herewith requesting you that, there should be no penalties to be imposed on the bidder for delay caused because of manufacturers and wholesalers.	The clause will remain as per RFP
2	CHAPTER - 2	4.40 Contract Execution	24		On receipt of the letter of Award, the successful bidder shall submit a Performance Bank Guarantee of value equal to 5% of the total contract value within 4 weeks from the date of receipt of letter of Award/Order. The PBG should be valid for a period of 48 (forty) months from the date of issuance of lot, and may be extended at the discretion of Excise Department.	As per the Govt. of India notification DoF OM No. 9(A)/2020-PD dated 12.11.2020, we are herewith requesting you to kindly reduce the Performance Bank Guarantee value equal to 3% of the total quoted cost.  Also, please clarify on the total project value that is calculated on which basis along with the formula.	The clause will remain as per RFP
3	CHAPTER - 2	2.7 CONSORTIUM	38		The total number of consortium members including the Lead Bidder cannot exceed Two (02).	We are herewith requesting you to kindly amend this clause as "The total number of consortium members including the Lead Bidder cannot exceed Three (03)".  As per the Bidding conditions, it is allowing consortium partner to can also be a Track & Trace solution provider. But, as per this clause, it is restricting the Track & Trace solution provider to be a consortium partner. Itself is evident that encouraging coalition of the tender.	The clause will remain as per RFP
4	CHAPTER - 2	2.7 CONSORTIUM	38		Only Lead Bidder will submit the Proposal and sign the Contract Agreement. The Company providing the Barcode Printer software and Labels may be the other member of consortium.	So, we are herewith requesting you to kindly delete this clause as "A Sole bidder / any member of consortium cannot be a member of other consortium".  But encouraging coalition of the tender.  So, we request you to kindly amend this clause as "A Sole bidder / any member of consortium cannot be a member of other consortium".	The clause will remain as per RFP
5	CHAPTER - 2	2.7 CONSORTIUM	38		A Sole Bidder/Lead Bidder cannot be a member of any (other) consortium. However a member (other than the Lead Bidder) of a consortium can be a member of more than one consortium.	So, we are herewith requesting you to kindly delete this clause as "The total number of consortium members including the Lead Bidder cannot exceed Three (03)".  As per the Bidding conditions, it is allowing consortium partner to can also be a Track & Trace solution provider. But, as per this clause, it is restricting the Track & Trace solution provider to be a consortium partner. Itself is evident that encouraging coalition of the tender.	Kindly Refer to the Corrigendum for Revised Clause
6	CHAPTER - 3	3.7 Details of Hardware Requirement & Infrastructure Specifications	56		The Vendor shall supply the products having features and specifications as furnished by the Department in this RFP.	Please provide the details of what kind of products to be supplied by the Vendor along with its required quantities and technical specifications.	The bidder would be required to provide hardware for helpdesk, training and for department usage. In the case of the helpdesk and training the bidder would be required to estimate the required hardware requirements and supply the same to ensure seamless functioning of the helpdesk as per the SLAs. Kindly refer to the corrigendum for the quantity to be procured for the department.
7	CHAPTER - 3	3.7 Details of Hardware Requirement & Infrastructure Specifications	56		The hardware equipment like desktops, Barcode Printer, Hand Held Terminals (HHT) as scanners and networking system required by all the stakeholders of the project (District/Division/Importers/Liquor/BNH/Wholesaler) except the department shall be procured by themselves. The successful bidder shall provide the complete specifications of these hardware equipment along with the list of at least three (03) reputed suppliers capable of supplying the required hardware equipment of high quality and meeting with the compatible specifications. The cost of such hardware equipment will be borne by these Private stakeholders of the project.	Please provide the details of hardware required for the department stakeholders along with its required quantities and technical specifications.	Kindly refer to the corrigendum for the quantity to be procured for the department.
8	CHAPTER - 3	3.7 Details of Hardware Requirement & Infrastructure Specifications	56		The consumables like Barcode/QR Code Labels for printing shall also be supplied by the successful Bidder for the entire period of Agreement. These Labels shall be of required quality and shall be supplied to District/Division/Importers in adequate quantity as per requirements.	As holograms are provided by the India Security Press Nashik/Security Printing Press Hyderabad, the holograms again needs to be printed the Barcode / QR Code on Hologram / Labels? Or Barcode / QR Code Labels are to be supplied separately other than holograms? Please clarify?  If Holograms are supplied along with QR Code / Barcode by the India Security Press Nashik/Security Printing Press Hyderabad, then why the consumables like Barcode / QR Code Labels are required? If required, please provide the details of consumables required along with its quantity and specification.	Kindly Refer to the Corrigendum for Revised Clause
9	CHAPTER - 3	3.7 Details of Hardware Requirement & Infrastructure Specifications	56		The Bidder shall necessarily come in consortium through single bidding system with his consortium partner supplying the printing software and QR code/Barcode Labels for printing. The Consortium partner shall possess adequate experience in supply of Barcode Label Printing software and Barcode Labels for printing and it shall qualify the criteria laid down in Annexure 'C' of this RFP. The specifications of the Barcode Labels are mentioned in Annexure 'C' of this RFP.	This clause is totally confusing, please elaborate and clarify.	Kindly Refer to the Corrigendum for Revised Clause
10	CHAPTER - 3	3.7 Details of Hardware Requirement & Infrastructure Specifications	57		At retailer's point, the equipment like HHT scanners will not be required but Vendor shall provide the facility to end consumer to verify the authenticity of the liquor/Bottle/Can purchased by him through SMS on dedicated phone number, through mobile application and through mobile based application.	Without deploying the HHT Scanners at retailer's point, the track & trace system shall be incomplete and it is untraceable for end consumer / enforcement wing to identify which retailer sold the bottle and when it is sold.	The clause will remain as per RFP
11	CHAPTER - 4	4.1 Pre-Qualification Criteria	60		Bidder shall a Company registered under the Indian Companies Act, 1956 or 2013 or LLP Act of 2008 or The Partnership Act 1932 and must have their registered office with legal presence in India and shall be in business for at least 5 (five) years on the date of submission of bid.  The Bidder or Lead Member in case of Consortium shall have a minimum 3 (Three) years of experience in implementation of QR code based Track & Trace system.	The Bidder or any one Member in case of Consortium shall have a minimum 3 (Three) years of experience in implementation of QR code based Track & Trace system.	Kindly Refer to the Corrigendum for Revised Clause
12	CHAPTER - 4	4.1 Pre-Qualification Criteria	60		The Bidder or Lead Member of the Consortium should have a minimum annual turnover of INR 100 Cr in each of the last three financial years i.e. 2017-18, 2018-19 & 2019-20.  The Bidder should have positive net worth as on 31.03.2020.	As per the CVC guidelines, the turnover criteria should be 30% of the estimated value of the project, as this project value is not more than 50 Crores, we are unable to understand why it is asking minimum annual turnover of 100 Crores in last 3 financial years in Pre-Qualification Criteria and minimum 500 Crores in last 3 financial years in Technical Evaluation Criteria.  So, as per the CVC Guidelines, we are herewith requesting you to kindly amend the turnover criteria as:  The Bidder or any one Member in case of Consortium should have a minimum annual turnover of INR 25 Cr in each of the last three financial years i.e. 2017-18, 2018-19 & 2019-20.  The Bidder should have positive net worth as on 31.03.2020.	Kindly Refer to the Corrigendum for Revised Clause
13	CHAPTER - 4	4.1 Pre-Qualification Criteria	60		The Bidder or Lead Member of the Consortium should have executed during last 5 (five) years: i) QR code based Track & Trace system for Liquor supply for Excise department of at least one State of India OR ii) QR code based Track & Trace system for any one Fortune 500 company OR iii) QR code based Track & Trace system for 3 (three) other Private companies out of which at least 1 (one) company must be having annual turnover above INR 100 Crores.  Project value must be over INR 10.00 Cr.  Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission.	As the tender is allowing the bid to be submitted in consortium, we are herewith requesting you to kindly consider the track & trace experience of the consortium partner and amend this clause as: "Bidder shall a Company registered under the Indian Companies Act, 1956 or 2013 or LLP Act of 2008 or The Partnership Act 1932 and must have their registered offices with legal presence in India and shall be in business for at least 5 (five) years on the date of submission of bid.  The Bidder or any one Member in case of Consortium shall have a minimum 3 (Three) years of experience in implementation of QR code based Track & Trace system."  As per the CVC guidelines, the turnover criteria should be 30% of the estimated value of the project, as this project value is not more than 50 Crores, we are unable to understand why it is asking minimum annual turnover of 100 Crores in last 3 financial years in Pre-Qualification Criteria and minimum 500 Crores in last 3 financial years in Technical Evaluation Criteria.  So, as per the CVC Guidelines, we are herewith requesting you to kindly amend the turnover criteria as:  The Bidder or any one Member in case of Consortium should have a minimum annual turnover of INR 25 Crores from software development & implementation in each of the last three financial years (Financial years 2016-17, 2017-18 and 2018-19) out of total minimum required turnover of INR 100 crore each year.  The Bidder or any one Member of the Consortium should have executed during last 5 (five) years: i) QR code based Track & Trace system for Liquor supply for Excise department of at least one State of India OR ii) QR code based Track & Trace system for any one Fortune 300 company OR iii) QR code based Track & Trace system for 3 (three) other Private companies out of which at least 1 (one) company must be having annual turnover above INR 100 Crores.  Project value must be over INR 10.00 Cr.  Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission."	Kindly Refer to the Corrigendum for Revised Clause
14	CHAPTER - 4	4.1 Pre-Qualification Criteria	61		The Sole Bidder or the Lead Member should have the following valid Certification as on date of submission of the bid: • CMMI Level-3 (Software) • ISO 27001:2013 • ISO 20000 • ISO 20000-1	Accordingly, amend the same in ANNEXURE - 10 SELF EVALUATION FORMAT  We are herewith requesting you to kindly amend this clause as "The Sole Bidder or any Member in case of Consortium should have the following valid Certification as on date of submission of the bid: • CMMI Level-3 (Software) • ISO 27001:2013 • ISO 9001:2015"  Accordingly, amend the same in ANNEXURE - 10 SELF EVALUATION FORMAT	Kindly Refer to the Corrigendum for Revised Clause
15	CHAPTER - 4	4.1 Pre-Qualification Criteria	61		The Bidder or any member of Bidding consortium shall have experience in supplying the printing software and consumables like Barcode Labels for printing. Bidder or any member of Consortium shall possess adequate experience in supply of Barcode Label Printing software and Barcode Labels for printing and shall qualify the criteria laid down in Annexure 'C' of this RFP.	As the Holograms are supplied by the India Security Press Nashik/Security Printing Press Hyderabad, the bidder's role is only limited to providing the software and consumables like Barcode Labels for printing. So, we are unable to understand, why the bidder's supply experience is required other than QR Code based Track & Trace System experience, which is mainly integrates with barcode printing tool.  The labels supply experience is irrelevant to the project requirements. So, we are herewith requesting you to kindly delete this clause.  Accordingly, amend the same in ANNEXURE - 10 SELF EVALUATION FORMAT	Kindly Refer to the Corrigendum for Revised Clause
16	CHAPTER - 5	5.1 Evaluation of Technical Bid	62		G. Citations cannot be repeated. A project under particular technical evaluation criteria cannot be repeated for others.	As you are aware that, very few states are implemented the similar kind of system like QR code based Track & Trace solution in excise operations in India. Based on citations cannot be repeated clause, it is restricting some bidders, who are having similar kind of experience. So, we therefore request you to relax this condition and allow citations can be repeated, which enables more bidders to participate on the tender.  Based on this criteria, the marks allotment unjustifiable due to Excise / Liquor Domain expertise and other domain expertise are getting similar marks and there is no advantage / preference is given for the excise domain expertise. So, we are herewith requesting you to kindly amend this clause as:  Experience of executing projects of Implementation of QR code based track and trace system for:- i) 2BQcr supplies for Excise department of one State of India (10 Marks) OR ii) 2BQcr supplies for Excise department of more than one State of India (15 Marks) OR iii) Liquor supplies for Excise department of more than one State of India (10 Marks) OR iv) Liquor supplies for Excise department of more than one State of India (10 Marks) OR v) 2BQcr supplies for Excise department of more than one State of India (10 Marks) OR vi) 2BQcr supplies for Excise department of more than one State of India (10 Marks) OR vii) 2BQcr supplies for Excise department of more than one State of India (10 Marks) OR viii) 2BQcr supplies for Excise department of more than one State of India (10 Marks) OR ix) 2BQcr supplies for Excise department of more than one State of India (10 Marks) OR x) 2BQcr supplies for Excise department of more than one 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26	ANNEXURE - 6	QUALIFICATION CRITERIA FOR MEMBER OF CONSORTIUM SUPPLYING QR CODE LABEL PRINTING SOFTWARE AND LABELS	91	The number of Bidding consortium must have the following valid certifications:- • CMN Level-5 (Software) • ISO 27001:2013 • ISO 2000 • ISO 2000-1	This clause is totally contradictory to Pre-Qualification Criteria and Technical Evaluation Criteria mentioned in Chapter-4&5. So, we request you to kindly amend this clause as "The member of Bidding consortium should have a minimum annual turnover of 20 Cr in the last three financial years i.e. 2017-18, 2018-19 & 2019-20. The Bidder should have positive net worth as on 31.03.2020."	Kindly Refer to the Corrigendum for Revised Clause	
27	ANNEXURE - 8	FORMAT FOR INTEGRITY PACT	97	IF Every Bidder, while submitting commercial bid, shall submit an Integrity Pact Bank Guarantee for an amount of 1% of the Price of the Principal in Indian Rupees only. If Guarantor will be from an Indian Nationalized Bank promising payment of the guaranteed sum to the principal on demand within three working days without any demer whatsoever and without seeking any reasons whatsoever. The demand for payment by the principal shall be treated as conclusive proof for payment. A model Bank Guarantee format is enclosed. 2. The amount of Interest Free Bank Guarantee is 10 lakh.	The IPAG is additional to EMD? Do we need to submit at the time of bidding or later stage? Please clarify.	Kindly Refer to the Corrigendum for Revised Clause	
28	APPENDIX-A	BILL OF MATERIAL	120		Please provide the required quantities of the Desktops, Scanners, Printers, Barcode Labels (Consumables). Also, please provide the details of who will provide & maintain the connectivity and its consumables.	The bidder would be required to provide hardware for helpdesk, training and for department usage. In the case of the helpdesk and training the bidder would be required to estimate the required hardware requirements and supply the same to ensure seamless functioning of the helpdesk as per the SLA. Kindly refer to the corrigendum for the quantity to be procured for the department.	
29	APPENDIX-C	BARCODE LABELS	131	Maker/Description: Specifically designed for corrugated boxes having rough surface, dust and high moisture content. It is highly effective for manual application of the labels or where no application being used. Also, where the storage of boxes is improper so that label does not peel off.	New a day, the technology is more matured and the Barcode / QR Code can be printed directly on the Corrugated Boxes using Thermal Transfer Printers in real-time basis, which will be more effective than the adhesive labels. So, we are hence requesting you to please allow the Thermal Transfer Printers to print directly on the corrugated boxes in real-time basis, instead of concrete adhesive labels.	The clause will remain as per BFP	
<b>2. Oracle</b>							
1		3.7.2 CURRENT DESIGN SYSTEM	45		Oracle Dept. runs a legacy system on a robust data management platform, while a real-time and seamless data integration between the track and trace and legacy systems is an obvious possibility, we request to please suggest bidders "The proposed database platform must provide real-time and both way data integration communication capabilities like using a data link, hence the proposed database must be an integrated database platform as of the existing running on Oracle previous platform".	The clause will remain as per BFP	
2		3.9 DEPLOYMENT ARCHITECTURE	49		In Department's overall IT deployment, multiple applications and modules are running, and inline various integration requirements are being implemented in this BFP, it is recommended rather going for a peer-to-peer or ad-hoc integration, department must ask bidders for an integration platform like "Bidders must provide a standard and enterprise grade integration platform that is based on Service oriented architecture (SOA) and service bus that provides capabilities for process management during the integration as well, the platform would address the integration needs for within and outside of application framework using multi channels and means".	The clause will remain as per BFP	
3		3.9 DEPLOYMENT ARCHITECTURE	51	On end of the track, the Distillery Manager should verify that all the information is fed automatically in to the system. This means the track end time is captured in the system which is also available to view by the manufacturer. The turn time is being feed for all routes and always available in the system.	The track and trace of the trucks during the transit is a highly probable requirement, hence Dept. must ask for a readily available enablement platform that support GPS tracking and have Spatial data (GIS). Department must ask that "bidder to provide a data management platform that natively support to store GPS, GIS and spatial data and provide native spatial GUI and studio interface to display the spatial data. The GUI and data management should provide capability of routing, reference models, network data model, geo-fencing, spatial data, analytics functions and real-time insights without any additional cost to bidder".	The clause will remain as per BFP	
4	3.14	DESIGN PRINCIPLES OF APPLICATION SOFTWARE	56	The design of the system should have considerations impacting the availability factor. • Distributed or load balanced implementation of application to ensure that availability of services is not compromised at any future instance.	The excise and Taxation system must provide 24*7 up and running system (i.e. imagine transactions on last day of year/quarter), which could effectively achieved through an active-active cluster at the application and database tier, hence Please suggested that Dept. should ask "Bidder should provide an active-active database and application cluster with load balancing to so that all the read-write operations are distributed across all the read-write operations simultaneously on a common centralized database without data partitioning or data gateway".	The clause will remain as per BFP	
5	3.14	DESIGN PRINCIPLES OF APPLICATION SOFTWARE	56	DESIGN PRINCIPLES OF APPLICATION SOFTWARE	The key requirement in this BFP is for a robust Supply Chain system wherein multiple stakeholders, participate and their implicit transactional cognizance. From a technology stand point, for such requirement a blockchain data management platform look the best and appropriate framework hence it is suggested that "The Technology platform of the track and trace supply chain management must be on a blockchain platform that provide immutable transactions and able to provide chain of transactions by the design supported and certified by the technology platform hence the proposed technology platform must be either on Hyperledger Fabric blockchain platform or on a database that implicitly provide immutable, tamper resistant tables, and provided row chaining and sequencing using blockchain tables".	The clause will remain as per BFP	
6		7.2 APPLICATION SECURITY	66	Data Security: Generic	Along with the application security, it is suggested that for a deployment on Cloud, department must ensure the below database and data security capabilities provided "1. The bidder must ensure the below database security in the database as: 1. Database administrators or high privileged users should not able to access the transactional data by accessing the transactional tables. 2. Ability to restrict data access through application by-pass. 3. The data at rest, backup and transfer over the network should be encrypted. 4. Database to be prevented from the its injections and ability to provide white and black lists, and able to provide policy best auditing of the database transactions and alerts. 5. The offered database should capability in roadmap or it the preview to provide tamper-proof blockchain table (i.e. no update or delete) Please clarify if Bidder has to consider these capabilities.	The clause will remain as per BFP	
7		7.5 DEVELOPMENT OF WEB PORTAL MOBILE APP FOR TRACK & TRACE	68	Along with the web portal development, Excise departments wants to develop a mobile app for internal & external stakeholders to facilitate business processes and track & trace end user.	Rapid and fast development is required today, such application development framework should be tightly coupled and integrated with data management platform, hence proposed database should also provide an native and free of cost low code development platform hence we suggest that the Dept. ask for "bidder to provide an database platform that natively provide an integrated and tightly coupled low code web application development platform to develop enterprise application with high security".	The clause will remain as per BFP	
8		7.3 Required Reports/ Management Modules/ Systems (MS)	66	Commissioner and officer's dashboards should show only the information relevant for the designated officer. 3 Key Performance Indicator (KPI) should provide valuable drill down capabilities to fully examine data bottom level.	As we understand that Dept. look to have analytics and ML platform with advanced capabilities, not only for the track and trace but that can be utilized for other analytics purposes as well. We suggest Dept. to ask for "bidder should provide an advanced analytics and visualization platform". The proposed tool should provide complete access to reports, dashboards, notifications through a native mobile application on mobile platforms like Android and IOS, for senior executives to view reports while on-the-move.	The clause will remain as per BFP	
9	3.14	DESIGN PRINCIPLES OF APPLICATION SOFTWARE	56	The system should be able to scale horizontally & vertically.	Required that please clarify the scale out architecture to be understood as "Dept. look for scale out architecture for horizontal scalability, so that additional nodes/servers can be added in the cluster with load balancing of all read and write operations on common and centralized database without any downtime".	The clause will remain as per BFP	
10	3.14	DESIGN PRINCIPLES OF APPLICATION SOFTWARE	56	A set of parameters has been identified to ensure the desired performance level of Track & Trace System.	For higher performance it is suggested that "The proposed database platform must support both row and column wise in memory transactional processing simultaneously, based on the workload requirement".	The clause will remain as per BFP	
11	3.14	DESIGN PRINCIPLES OF APPLICATION SOFTWARE	56	DESIGN PRINCIPLES OF APPLICATION SOFTWARE	This section provides an overview of the required environment, however for precise clarity and setting the dept. expectations rights, request to elaborate this section with solution architecture, components and features and capability of product including database and application, analytics (visualization and dashboards), integration platform, etc. This would ensure a minimum overall solution standardization and common understanding.	The clause will remain as per BFP	
13	7.6	TECHNICAL SPECIFICATIONS FOR VARIOUS IT COMPONENTS	94		Please refer other technical specifications as well, those who have a team in IT and DB and in different systems across the globe.	The clause will remain as per BFP	
14		CHAPTER 7 FUNCTIONAL SPECIFICATIONS FOR HELPDESK SYSTEM & CONTROL CENTER	68		The Track and trace project is an enterprise grade project that requires standardized and adopted solutions. Usually, the BFPs of such scale details the minimum standards and product specifications. The functional specification section misses out platform software capabilities and features (similarly as mentioned for UPL, Doshbox, etc.), in such case the bidder, may propose open, non-supported and low featured software components to mitigate such risk we request department to provide minimum specifications those are required for functional software platform like database and data security, analytics and dashboards, application integration, identity and application integration, interoperability, support etc.	The clause will remain as per BFP	
15	CHAPTER 3 OBJECTIVE OF THE PROJECT AND SCOPE OF THE WORK	3.2 Scope of Work	46	The Vendor should also provide seamless integration with existing applications (e-Alkali website of the Department for data transfer between the Department, Distilleries, bottling Plant and wholesalers throughout the State of Punjab).	In Department's overall IT deployment, multiple applications and modules are running, and inline various integration requirements as mentioned in this BFP, it is recommended rather going for a peer-to-peer or ad-hoc integration, department should have standardized and enterprise grade integration platform that is based on Service oriented architecture (SOA) or service bus that provides capabilities for process management during the integration as well, the platform would address the integration needs for within and outside of application framework using multi channels and means.	The mode of integration should be proposed by the bidders	
16	CHAPTER 3 OBJECTIVE OF THE PROJECT AND SCOPE OF THE WORK	3.2 Scope of Work	46	In addition to it, the department is simultaneously envisaging to bring in logistics service provider who will set up and operate track end enabled logistics of PKL in the state of Punjab giving real time information during transit and inventory management along the supply chain.	The track and trace of the trucks during the transit is a highly probable requirement, hence Dept. should ask for a readily available enablement platform that support GPS tracking and have Spatial data (GIS) and network support to store GPS, GIS and spatial data and provide native spatial GUI and studio interface to display the spatial data. The GUI and data management should provide capability of routing, reference models, network data model, geo-fencing, spatial data analytics functions and real-time insights required for the correct Route clarity.	The track and trace using GPS would not be part of the scope of the Successful bidder	
17	3.14 DESIGN PRINCIPLES OF APPLICATION SOFTWARE	3.14 DESIGN PRINCIPLES OF APPLICATION SOFTWARE	58	Distributed or load balanced implementation of application to ensure that availability of services is not compromised at any future instance.	The key requirement in this BFP is for a robust Supply Chain system wherein multiple stakeholders, participate and their implicit transactional cognizance. From a technology stand point, for such requirement a blockchain data management platform look the best and appropriate framework hence it is suggested that "The Technology platform of the track and trace supply chain management must be on a blockchain platform that provide immutable transactions and able to provide chain of transactions by the design supported and certified by the technology platform hence the proposed technology platform must be either on Hyperledger Fabric blockchain platform or on a database that implicitly provide immutable, tamper resistant tables, and provided row chaining and sequencing using blockchain tables".	This would be a part on the bidder to recommend the same as per their technical presentation	
18	3.14 DESIGN PRINCIPLES OF APPLICATION SOFTWARE	3.14 DESIGN PRINCIPLES OF APPLICATION SOFTWARE	58	DESIGN PRINCIPLES OF APPLICATION SOFTWARE	The key requirement in this BFP is for a robust Supply Chain system wherein multiple stakeholders, participate and their implicit transactional cognizance. From a technology stand point, for such requirement a blockchain data management platform look the best and appropriate framework hence it is suggested that "The Technology platform of the track and trace supply chain management must be on a blockchain platform that provide immutable transactions and able to provide chain of transactions by the design supported and certified by the technology platform hence the proposed technology platform must be either on Hyperledger Fabric blockchain platform or on a database that implicitly provide immutable, tamper resistant tables, and provided row chaining and sequencing using blockchain tables".	This would be a part on the bidder to recommend the same as per their technical presentation	
19	3.14 DESIGN PRINCIPLES OF APPLICATION SOFTWARE	3.14 DESIGN PRINCIPLES OF APPLICATION SOFTWARE	58	It would need to ensure that IT Security of the entire system is given adequate significance. In this regard, Vendor will have to provide:	1. Database administrators or high privileged users should not able to access the transactional data by accessing the transactional tables. 2. Ability to restrict data access through application by-pass. 3. The data at rest, backup and transfer over the network should be encrypted. 4. Database to be prevented from the its injections and ability to provide white and black lists, and able to provide policy best auditing of the database transactions and alerts. 5. The offered database should capability in roadmap or it the preview to provide tamper-proof blockchain table (i.e. no update or delete) Please clarify if Bidder has to consider these capabilities.	This would be a part on the bidder to recommend the same as per their technical presentation	
20		7.2 Development of Web Portal/ Mobile App for Track & Trace	68	Along with the web portal development, Excise departments wants to develop a mobile app for internal & external stakeholders to facilitate business processes and track & trace end user.	Rapid and fast development is required today, such application development framework should be tightly coupled and integrated with data management platform, hence proposed database should also provide an native and free of cost low code development platform hence we suggest that the Dept. ask for "bidder to provide an database platform that natively provide an integrated and tightly coupled low code web application development platform to develop enterprise application with high security".	The clause will remain as per BFP	
21		3.2 Scope of Work	47	In addition to it, the captured data shall act as Decision support system and Executive support system through Dash Board depicted information at various levels of Department and other stakeholders.	As we understand that Dept. look to have analytics and ML platform with advanced capabilities, not only for the track and trace but that can be utilized for other analytics purposes as well. We suggest Dept. to ask for "bidder should provide an advanced analytics and visualization platform". The proposed tool should provide complete access to reports, dashboards, notifications through a native mobile application on mobile platforms like Android and IOS, for senior executives to view reports while on-the-move.	The clause will remain as per BFP	
22		3.14 DESIGN PRINCIPLES OF APPLICATION SOFTWARE	58	The system should be able to scale horizontally & vertically.	Required that please clarify the scale out architecture to be understood as "Dept. look for scale out architecture for horizontal scalability, so that additional nodes/servers can be added in the cluster with load balancing of all read and write operations on common and centralized database without any downtime".	This would be a part on the bidder to recommend the same as per their technical presentation	
23		3.14 DEFINITION & MEASUREMENT	73	A set of parameters has been identified to ensure the desired performance level of Track & Trace System.	For higher performance it is suggested Dept should ask capabilities like "The proposed database platform must support both row and column wise in memory transactional processing simultaneously, based on the workload requirement".	This would be a part on the bidder to recommend the same as per their technical presentation	
24	3.14	DESIGN PRINCIPLES OF APPLICATION SOFTWARE	58	DESIGN PRINCIPLES OF APPLICATION SOFTWARE	This section provides an overview of the required environment, however for precise clarity Dept. should elaborate this section with solution architecture, components and features and capability and specification of product including database and application, analytics (visualization and dashboards), integration platform, etc. This would ensure a minimum overall solution standardization and common understanding.	This would be a part on the bidder to recommend the same as per their technical presentation	
<b>3. CodeNext</b>							
1	Invitation to Bidder	3.10-	16	The Bidders are requested to study the Bill of Material (BOM) (Appendix A) supplied with this BFP carefully while working out the solution. The Bidder has to work with the lead minimum qualification provided in the BFP, conforming to the model, make and part number (wherever provided). While submitting the Bid the Bidders need to detail out all components needed to complete the system BOM. The Bidder is requested quote for each item retaining all major components/sub system detailed and specified. As the Vendor shall be responsible for smooth functioning of the system, availability of spares during the tenure of the warranty period has to be taken care by the Vendor to maintain the guaranteed on time.	The specification is very open ended and there will be no Quality control on devices provided. The document should include details like the Operating system, Drop ring, if using processor, speed, min memory needed for RAM and Flash, battery capacity & MMS, Power, feature ISO compliance for both OS and hardware. Multiple onboard interface needs to be specified based on needs of Wi-Fi, 4G, BT and USB to avoid outdated devices to be selected.	The clause will remain as per BFP	
2	General				As manufacturer will be the part of this bid The submitted bidder would have to provide QR codes through software application to manufacturers and Wholesalers import How many number of devices The clause will remain as per BFP How many number of days The clause will remain as per BFP What are the clear number of Bidding Consortium The clause will remain as per BFP as mentioned clause, P&I and SLA. Total number of installation location It is estimated that all the locations mentioned above would have to install the application.		
<b>4. NEC</b>							
1		4.1	71	58	The total number of consortium members including the lead bidder cannot exceed Two (02).	Request to allow atleast 3 consortium members.	The clause will remain as per BFP
2				17	The Bidder shall submit PERT chart indicating time frame for completing implementation of Track and Trace system within 10 weeks of award date.	Considering the scope of work the minimum time for implementation provided should be 20 weeks	Kindly Refer to the Corrigendum for Revised Timelines
3			4.1	60	1. The Bidder or Lead Member in Case of Consortium shall have a minimum Three years of experience in implementation of QR code based Track & Trace System. 2. The Bidder or Lead Member in Case of Consortium should have been awarded (at least one State of India QR code based Track & Trace system for Liquor supply for Excise department of at least one State of India QR code based Track & Trace system for one for one Fortuna 500 company OR (ii) QR code based Track & Trace system for 10+ other Fortuna companies out of which at least 1 (one) company must be having annual turnover above \$ 100 crore.	Request to give relaxation in this clause and allow bidders to have experience in any track & trace solution or handling large level solution & transportation projects, allow any consortium member to show the experience instead of only lead bidder.	Kindly Refer to the Corrigendum for Revised Clause
4			4.1	60	Project value must be over INR 50 Crore. Fortuna 500 company would be the company listed in the Global Fortune 500 list published annually for the previous years as on date of the submission.	Request to court experience of ICT projects and allow any consortium member to show the experience instead of only lead bidder.	Kindly Refer to the Corrigendum for Revised Clause
5			4.1	63	6. The Bidder or any member of Bidding consortium shall have experience in supplying the printing software and QR code/Barcode Labels for printing. Bidder or any member of Consortium shall possess adequate experience in supply of Barcode Label Printing software and Barcode Labels for printing and shall qualify the criteria laid down in Annexure-A of this BFP.	Request to allow sub-contracting in this considering it not the major part of the entire project.	Kindly Refer to the Corrigendum for Revised Clause



37	Appendix D	183	Clarification details of Scanner	Clarification requirements like CE, UL, BS are not mentioned for 2D Scanner. Please confirm the required certification specifications for the scanner.	The clause will remain as per BFP	
38	ANNEXURE - 6	5	92	The member of Bidding consortium must have the following valid certifications:- • CMMI Level 5 (Software) • ISO 27002:2013 • ISO 20000 • ISO 20000-1	Kindly Refer to the Corrigendum for Revised Clause	
<b>5. TC1</b>						
1	CHAPTER - 2	2.7 CONSORTIUM	58	The total number of consortium members including the Lead Bidder cannot exceed Two (2)	The clause will remain as per BFP	
2	CHAPTER - 4	4.1 Pre-Qualification Criteria	60	Bidder shall be Company registered under the Indian Companies Act, 1956 or 2013 or LLP Act of 2008. The Partnership Act 1932 shall have their registered offices with legal presence in India and shall be in business for at least 5 (five) years on the date of submission of bid. The Bidder or any Member of the Consortium shall have a minimum 3 (Three) years of experience in implementation of QR code based Track & Trace System. The Bidder or any Member of the Consortium should have executed during last 5 (five) years: I. QR code based Track & Trace system for Liquor supply for Excise department of at least one State of India OR II. QR code based Track & Trace system for any one Fortune 500 company OR III. QR code based Track & Trace system for 3 (three) other Private companies out of which at least one should be above INR 100 Crores. Project value must be over INR 10 Crores.	Kindly Refer to the Corrigendum for Revised Clause	
3	CHAPTER - 4	4.1 Pre-Qualification Criteria	60	The Bidder or the Lead Member should have the following valid Certification as on date of submission of the Bid: • CMMI Level 5 (Software) • ISO 27002:2013 • ISO 20000 • ISO 20000-1	Kindly Refer to the Corrigendum for Revised Clause	
4	CHAPTER - 4	4.1 Pre-Qualification Criteria	61	The Bidder or any Member of the Consortium should have the following valid Certification as on date of submission of the Bid: • CMMI Level 5 (Software) • ISO 27002:2013 • ISO 20000 • ISO 9001:2015	Kindly Refer to the Corrigendum for Revised Clause	
5	CHAPTER - 5	5.1 Evaluation of Technical Bids	62	G. Citations cannot be repeated. A project under particular technical evaluation criteria cannot be repeated for other.	Kindly Refer to the Corrigendum for Revised Clause	
6	CHAPTER - 5	TECHNICAL EVALUATION CRITERIA	63	2) Fortune 500 company/20 marks for each citation and for 02 such projects maximum which are mutually exclusive with other criteria (10 Marks) 3) Three (03) other Private companies out of which at least one (01) company must be having annual turnover above INR 100 crores/2.5 marks for each citation and for 02 such bundles of projects maximum which are mutually exclusive with other criteria (10 Marks) For all such projects value should be above INR 10 Crores.	Kindly Refer to the Corrigendum for Revised Clause	
7	CHAPTER - 2	2.40 Contract Execution	24	On receipt of the Letter of Award, the successful bidder shall submit a Performance Bank Guarantee of value equal to 5% of the total quoted cost for a period of 40 (forty) months from the date of issuance of LOA, and may be extended at the discretion of Excise Department.	The clause will remain as per BFP	
8	CHAPTER - 2	Clause no. : 2.71	27	Only Lead Bidder will submit the Proposal and sign the Contract Agreement. The Company providing the Track and Trace software solution shall necessarily be the Lead member whereas the Company providing Barcode Printer software shall necessarily be the other member of the Consortium of Excise and Transport or its constituted committee or representative.	The clause will remain as per BFP	
<b>6. TCS</b>						
1	1	1.1	8	H. Validity of the Price quoted by the bidder: The validity of the Amount specified in the price bid should be valid for One year from the date of opening of the price bid.	The clause will remain as per BFP	
2	2.1	ii	13	ii) Successful Data integration with existing modules of the Department.	The successful bidder would be required to study and prepare a DPR of the project and the bidder will be responsible for data integration with existing modules.	
3	2.1	vi	13	"SLA" means the Service Level Agreement by which the performance of the Vendor shall be measured (through the TPC) during the Project execution duration.	1. Third party cost for supervision would be borne by the successful bidder. 2. The tool for monitoring the TPC would be procured by the Third Party. However this tool would need to be approved by the Department. 3. This clause as per BFP 4. Update of infrastructure procured by the stakeholders would be the requirement of the stakeholders, while the update of infrastructure procured by the successful bidder would be the responsibility of the bidder. 5. Delays on account of the successful bidder will be attributable to the successful bidder	
4	NA	NA	27	"Successful Implementation / go-live" will mean: (Successful deployment, commissioning and IAT of the QR CODE based Track and Trace System (web based & Mobile Applications) implemented during the phase II Procurement; deployment and commissioning of the Barcode of Excise offices/Wholesale/Service stations by the Vendor and procurement of the same by manufacturers and wholesale locations required supporting the functioning of modules of that phase by private stakeholders of Project themselves. ii) Successful establishments and integration of network connectivity services at all locations of establishments. iii) Successful Data integration with existing modules of the Department. iv) Achievement of the Service level as specified during all phases. v) Acceptance / sign-off from Department of Excise and Transport or its constituted committee or representative. vi) Training and capacity building for all stakeholders.	The clause will remain as per BFP	
5	2	2.11	16	Earnest Money Deposit (EMD)	The bidder requests the following additions: i) The EMD of the unsuccessful Bidders will be returned, without interest, within 7 days upon award of L1/LOA/Contract by the purchaser as the case may be. ii) The EMD of the successful Bidder will be returned, without interest, immediately upon submission of Performance Bank Guarantee by the successful Bidder.	The clause will remain as per BFP
6	CHAPTER 2 INSTRUCTIONS TO BIDDER	2.10 Bidder's Obligation	16	2.10 The Bidder must clearly state that the Agreement is applicable to this BFP only and shall be binding on them for the period of Agreement. Notwithstanding anything contained in this Agreement, the responsibility of timely completion of job under this Project shall be with the Vendor. 2.10.4 If at any stage of BFP process or during the period of the Contract Agreement, any suspension / fulfillment of information with respect to the above conditions is brought to the knowledge of the Department, then the Department shall have the right to reject the Bid or terminate the Contract Agreement, as the case may be, without any compensation to the Vendor.	The clause will remain as per BFP	
7	CHAPTER 2 INSTRUCTIONS TO BIDDER	2.12 Forfeiture of EMD	16-17	EMD may be forfeited under the following conditions: - i) If Bidder withdraws the bid before the expiry of validity period. ii) During the evaluation process, if Bidder indulges in any such activity as would jeopardize the process, the decision of the Department regarding forfeiture of EMD shall be final and shall not be subject upon question under any circumstances. iii) If Bidder violates any of the provisions of the terms and conditions of the Bid. iv) In the case of a Successful Bidder, fails to: a) Accept the work order along with the terms and conditions. b) Furnish performance security. c) Carry out the work conditions of this proposal or indigence in any such activities as would jeopardize the work. d) Submitting false / misleading information / declaration / documents/Proof. The decision of the Department regarding forfeiture of EMD shall be final and shall not be questionable under any circumstances. Further, in the event of forfeiture of EMD, the Bidder will be debarred from participating in any contract of the Government for a period of one year.	The clause will remain as per BFP	
8	CHAPTER 2 INSTRUCTIONS TO BIDDER	2.17 Evaluation Procedure/ 2.7 Price Bid/Financial Proposal/ 2.38 General Terms, points (i)(ii) and (iii)	18-20, 22	2.17.2 The quoted cost will form for the entire duration of the Project.	The clause will remain as per BFP	
9	CHAPTER 2 INSTRUCTIONS TO BIDDER	2.38 General Terms	22-24	vi. Quantity mentioned in the BFP is indicative only and orders shall be placed subject to actual requirement. The Department reserves the right to increase or decrease the quantity specified in the tender. viii. The Department reserves the right to reject or accept or withdraw the tender in full or part or case may be without assigning the reasons therefor. No dispute of any kind can be raised on the right of buyer in any case of law or otherwise.	The clause will remain as per BFP	
10	CHAPTER 2 INSTRUCTIONS TO BIDDER	2.38 Period of validity of Proposals	19	For the purpose of placing the order, the Proposals shall remain valid till 180 days from Bid Date. During the period of validity of Proposals, the rates quoted shall not change. In exceptional circumstances, the bidder may request for extension of validity of Proposals. The Department's 365 days request and the response to such a request by various Bidders shall be in writing. A Bidder agreeing to such an extension will not be permitted to increase its rates.	The clause will remain as per BFP	
11	2.38	vi	23	Quantity mentioned in the BFP is indicative only and orders shall be placed subject to actual requirement. The Department reserves the right to increase or decrease the quantity specified in the tender.	The clause will remain as per BFP	
12	2	2.39	24	The successful bidder will have to give security deposit in the form of Performance Bank Guarantee (PBG) of the value equal to 5% of the Quoted project cost to the department.	The clause will remain as per BFP	
13	2	2.40	24	The PBG should be valid for a period of 40 (forty) months from the date of issuance of LOA, and may be extended at the discretion of Excise Department.	The clause will remain as per BFP	
14	2	2.41	24	In the event of failure to complete the project as per stipulated timeline, liquidated damage may be imposed on the successful bidder for a sum not less than INR one lakh per day or part thereof, subject to a ceiling of INR One Crore. In the event of liquidated damage exceeds INR one crore, Excise Department reserves the right to terminate the contract and department will get the job completed by any other competent party. The difference of cost incurred by department will be recovered from the successful bidder. This will also hold true in case vendor does not make adequate and timely supply of Barcode labels for printing having requisite quality and for this single deviation every time the penalty for a sum not less than INR Ten thousand per day may be imposed.	The clause will remain as per BFP	
15	CHAPTER 2 INSTRUCTIONS TO BIDDER	2.40 Contract Execution	24	On receipt of the Letter of Award, the successful bidder shall submit a Performance Bank Guarantee of value equal to 5% of the total quoted cost within 7 weeks from the date of receipt of Letter of Award/Order. The PBG should be valid for a period of 40 (forty) months from the date of issuance of LOA, and may be extended at the discretion of Excise Department.	The clause will remain as per BFP	
16	CHAPTER 2 INSTRUCTIONS TO BIDDER	2.41 Liquidated Damages	24	In the event of failure to complete the project as per stipulated timeline, liquidated damage may be imposed on the successful bidder for a sum not less than INR one lakh per day or part thereof, subject to a ceiling of INR One Crore. In the event of liquidated damage exceeds INR one crore, Excise Department reserves the right to terminate the contract and department will get the job completed by any other competent party. The difference of cost incurred by department will be recovered from the successful bidder. This will also hold true in case vendor does not make adequate and timely supply of Barcode labels for printing having requisite quality and for this single deviation every time the penalty for a sum not less than INR Ten thousand per day may be imposed.	The clause will remain as per BFP	
17	2	2.43	25	Excise Department shall, at any point of time, by giving a notice to the Vendor suspend the progress of the work or any part thereof. If the Department has adequate reasons to do that. Upon receipt of such notice, the vendor shall forthwith suspend further progress of the work till a communication is received from Excise Department. He shall re-commence work only when he has been asked to do so by the Department. The time lost during such suspension shall, if the Department deems it reasonable, but not otherwise, be added to the time allowed for project completion.	The clause will remain as per BFP	
18	2	2.44	25	In case of a default on the successful bidder's part or other liability, Excise Department shall be entitled to recover damages from the successful bidder/Vendor. In such instance, regardless of the basis on which Excise Department is entitled to claim damages from the Vendor (including fundamental breach, negligence, misrepresentation, or other contract or tort claims), Vendor shall be liable for not more than: • The payment referred to in the Claims and Copyrights clause. • The liability for bodily injury (including death or damage to real property) and tangible personal property limited to the cause by the Vendor's negligence. Further, any other actual damage arising in any situation involving non-performance by Vendor pursuant to or in any way related to the subject of this Agreement, the charge paid by Excise Department for the individual product or service that is the subject of the Claim. However, the Vendor shall not be liable for: For any indirect, consequential loss or damage, lost profits, third party loss or damage to property or loss of or damage to data. • For any direct loss or damage that exceeds the total payment for Contract Price made or expected to be made to the Vendor here under.	The clause will remain as per BFP	
19	CHAPTER 2 INSTRUCTIONS TO BIDDER	2.42 Penalty Bids	25	It should be noted that suitable penalty, mentioned under Service Level Agreement would be charged upon successful bidder in case of non-availability of service.	The clause will remain as per BFP	



37	2.65 Mean Time Between Failures (MTBF)	36	The Vendor shall use the antivirus that is available at state. However in case there is a requirement to procure the license for antivirus, the Vendor shall consult with the Department's nominated agency and the Nodal Officer nominated by the Department would procure the anti-virus licenses and maintain the service upto.	36	Please confirm that the licenses to be procured if any will be reimbursed as part of charge request	Not acceptable.	
38	2.65 Mean Time Between Failures (MTBF)	36	The Vendor shall use the antivirus that is available at state. However in case there is a requirement to procure the license for antivirus, the Vendor shall consult with the Department's nominated agency and the Nodal Officer nominated by the Department would procure the anti-virus licenses and maintain the service upto.	36	In case we have to procure additional Antivirus licenses, our scope will be limited to maintenance of the same at client level. All integration and monitoring activity currently in progress or state will not be our responsibility.	The clause will remain as per RFP	
39	2.66 Annual Technical Support (ATS)	3	Provide from time to time the Updates / Upgrades / New releases / New versions / Patches / Bug fixes of the software, operating systems, hardware etc. as required. The vendor should provide free Updates / Upgrades / New releases / New versions / Patches / Bug fixes of the software and tools to the Department. <b>As per the revised TORs:</b>	3	Some OEMs may make Updates / New Releases / New Versions chargeable. Hence requests upto to the extent of the call. All integration and monitoring activity currently in progress or state will not be our responsibility.	This would be a part on the scope of the bidder	
40	2.66 Annual Technical Support (ATS)	36	Provide from time to time the Updates / Upgrades / New releases / New versions / Patches / Bug fixes of the software, operating systems, hardware etc. as required. The vendor should provide free Updates / Upgrades / New releases / New versions / Patches / Bug fixes of the software and tools to the Department. <b>As per the revised TORs:</b>	36	If any upgrade / update will require additional licenses etc then cost of procurement needs to be borne by department	This would be a part on the scope of the bidder	
41	CHAPTER 2 INSTRUCTIONS TO BIDDER	1.6.7 Gifts, commissions, gifts etc.	37	The Bidder/ Consortium partner shall ensure that bidders, suppliers, contractors and consultants under contract observe the highest standard of ethics during the procurement and execution of such contracts. Any gift, commission, gift or advantage given, promised or offered by or on behalf of the contractor or his partner, agent, officer, director, employee or servant or any one on his or their behalf in relation to the obtaining or the execution of the contract by the Department shall be in addition to any criminal liability which it may incur, subject to the contractor to the satisfaction of the Department and also to payment of any loss or damage to the Department resulting from any cancellation. The Department shall then be entitled to deduct the amount to be payable from any monies otherwise due to the contractor under contract.	37	<b>Kindly amend the below clause as:</b> It is the Department's policy to require that bidders, suppliers, contractors and consultants under contract, observe the highest standard of ethics during the procurement and execution of such contracts. Any gift, commission, gift or advantage given, promised or offered by or on behalf of the contractor or his partner, agent, officer, director, employee or servant or any one on his or their behalf in relation to the obtaining or the execution of this contract by the Department shall be in addition to any criminal liability which it may incur, subject to the contractor to the satisfaction of the Department and also to payment of any loss or damage to the Department resulting from any cancellation. The Department shall then be entitled to deduct the amount to be payable from any monies otherwise due to the contractor under contract.	The clause will remain as per RFP
42	CHAPTER 2 INSTRUCTIONS TO BIDDER	2.68 Compliance with Law	37	The Vendor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes as performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required.	37	The Vendor hereto agrees that it shall comply with all applicable union, state and local laws, ordinances, regulations and codes as performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required. <b>As per the revised TORs:</b> The Vendor shall ensure that it complies with all applicable union, state and local laws, ordinances, regulations and codes as performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required.	The clause will remain as per RFP
43	CHAPTER 2 INSTRUCTIONS TO BIDDER	2.70 Quality Control	38	The Vendor will treat as confidential all data and information about the system, obtained in the execution of its responsibilities in strict confidence and will not reveal such information to any party without the prior written approval of department.	38	<b>Kindly amend the below clause as:</b> The Vendor and its confidential data and information about the system, obtained in the execution of its responsibilities in strict confidence and will not reveal such information to any party without the prior written approval of department. <b>The Department shall also require the confidentiality of all information and data provided to the Bidder under the contract. This information shall not be disclosed to any third party without the prior written approval of the Department. The Bidder shall ensure that it complies with all applicable union, state and local laws, ordinances, regulations and codes as performing its obligations hereunder, including the procurement of licenses, permits certificates and payment of taxes where required.</b>	The clause will remain as per RFP
44	2	2.73.1	41	If the Department shall pay to the Vendor on the last day of the maintenance period such sum representing the Net Book (procurement price less depreciation as per provisions of Companies Act) of the assets to be transferred as stated in the Terms of Reference Schedule.	41	The Bidder requests the following clarification: In the financial format, the bidder is not required to quote for the hardware and software items to be supplied for the successful completion of the project. This will be the department determine the value of the assets to be transferred to the department by the bidder? Please clarify the process.	It is proposed that the cost would be computed based purchase invoices of the assets procured by the bidder? Please clarify the process.
45	3	2.74	42	Before the expiry of the maintenance period, the Vendor shall deliver to the Department or its nominated agency all new or up-dated materials from the categories set out in Schedule above and shall retain any copies thereof until the Vendor shall be permitted to retain one copy of such materials for archival purposes only.	42	The bidder requests the following clarifications: The bidder is not required to provide any copies of the bidder's confidential material with its vendors / sub contractors to the department. Kindly confirm.	The clause will remain as per RFP
46	3.2 Scope of work	3.2	45	• Bidder shall design and implement a plan for generation, printing and pasting of unique QR Code on each bottle. Similarly, the corresponding case card having information of the bottles (case card) shall be also designed on the case. The case barcode will be in pre-matched mother-child relationship with the bottle/QR Code. • These shall be printed at the time of packaging immediately after pasting of the high security holograms. The holograms will be directly supplied by department to Distillers/Bottlers/Importers/Wholesalers getting these manufactured by India Security Press Health/Security Printing Press Hyderabad.	45	In the larger distillery the mapping of the bottles / cans to a case is done later by an automated process. Kindly confirm if the bidder's software is also generation of QR barcode which are automatically printed and stuck on the bottles' cans and QR barcode is printed and pasted on the case which brings out the mother-child relationship with the bottles/cans. Kindly confirm the bidder's software has to be described above. The bidder will only integrate its Track & Trace system with existing modules of e-Akbari application managed by NIC. The maintenance of their existing system (e-Akbari) would remain managed by NIC/Department through out project timeline. P/c confirmed. Vendor will only provide maintenance of track and trace system developed by vendor.	This will not be applicable. Needs to be pre-matched and manual fixing of QR barcodes. It is also clarified that the affixing of the QR codes and barcodes would be done manually.
47	3.2 Scope of work	3.2	46	The remaining integration with other legacy data capturing and service applications like remaining e-Akbari modules, Case management system, Logistic partners data and COVID system shall be completed thereafter. The Vendor is required to propose exploit methodology for the exchange of data in their Technical Proposal giving details of integration of software with already existing modules of e-Akbari, Case management system, Logistic service provider and COVID system for the period of agreement.	46	The vendor will only integrate its Track & Trace system with existing modules of e-Akbari application managed by NIC. The maintenance of their existing system (e-Akbari) would remain managed by NIC/Department through out project timeline. P/c confirmed. Vendor will only provide maintenance of track and trace system developed by vendor.	The legacy systems maintenance will not be a part of the vendors scope of work
48	CHAPTER 3 OBJECTIVE OF THE PROJECT AND SCOPE OF THE WORK	3.2 Scope of Work	46	Initially the Successful Bidder has to complete the integration of Track and trace software by 31st March 2023 which will be directly supplied by department to Distillers/Bottlers/Importers/Wholesalers getting these manufactured by India Security Press Health/Security Printing Press Hyderabad.	46	Please provide the details of the e-Akbari Management System. 1. What all information will be exchanged between the two systems 2. What will be the frequency (realtime or batch) 3. Please confirm that NIC will provide the required API/files etc from their side for integration.	The details could be presented as a part of the technical presentation. The final details would be intimated to the successful bidder.
49	CHAPTER 3 OBJECTIVE OF THE PROJECT AND SCOPE OF THE WORK	3.2 Scope of Work	46	e-Akbari modules, Case management system, logistic partners data and COVID system shall be completed thereafter. The Vendor is required to propose exploit methodology for the exchange of data in their Technical Proposal giving details of integration of software with already existing modules of e-Akbari, Case management system, Logistic service provider and COVID system for the period of agreement.	46	Please provide technical and functional details of the e-Akbari modules, Case Management system, Logistics system, COVID system and any other system which has to be integrated with the envisaged track and trace application. 4. How many officials need to be trained over the contract period and at what interval. 5. Please confirm that the infrastructure for training will be provided by the department and all the classroom sessions will be conducted at a central location and not a different location. 6. In case the sessions are to be conducted at different locations then the vendor will provide the training through webex (remote access) - Great confirm.	The details could be presented as a part of the technical presentation. The final details would be intimated to the successful bidder.
50	CHAPTER 3 OBJECTIVE OF THE PROJECT AND SCOPE OF THE WORK	3.2 Scope of Work	46	In addition to it, the department is simultaneously envisaging to bring in logistics service provider who will set up separate technology enabled platform for the state of Punjab giving real time information during transit and inventory management along the supply chain. Hence, the vendor is also required to integrate its IT infrastructure with the already existing/ongoing IT system of the logistics service provider as per requirements of the Excise Department. In addition to it, the Vendor shall also access to data generated for track and trace with this logistics service provider and vice-versa.	46	1. Kindly confirm that the mobile app will be provided an access into the portal for printing the required documents needed for transportation and for inventory management.	This would not be part of the scope of the bidder
51	3.2 Scope of work	3.2	47	The Vendor is required to also provide Track and Trace web based/mobile based applications for the Department, Manufacturers and wholesalers in general.	47	1. Please confirm that the mobile app will be used only by citizen to determine the point of sale of the bottle. 2. Kindly let us know the data to be displayed on mobile app. after scanning the bar code while the bottle has been purchased by the citizen.	1. It is confirmed 2. Bidder to propose the various data that would be required and displayed. The final data to be indicated to the citizen would be communicated to the successful bidder.
52	3.2 Scope of work	3.2	47	The Vendor will be responsible for training and capacity building of staff of Excise Department along with manufacturers & bottlers in batches after successful installation of the system. Operating instructions, best practices and other documentation relevant to the users must also be provided by the Vendor.	47	Please provide the following details for each type of training to be conducted 1. Location of training 2. Total no. of persons to be trained 3. No. of days per training 4. No. of persons per batch 5. <b>What will be the training infrastructure in terms of computers, collection, training room etc.</b>	The training plan would be prepared by the bidder 3) The number of locations as provided in Chapter 3 of the RFP 4) The number of persons that are required to be trained need to be estimated by the bidder 5) The number of days of training need to be estimated by the bidder 6) The persons per batch need to be estimated by the bidder 7) <b>The bidder would be responsible for providing infrastructure for training</b>
53	3.2 Scope of work	3.2	47	A centralized helpdesk would be set up at the Head Office of the Department by the vendor having at least 4 personnel working from 08:00 pm to 08:00 pm every day including holidays /Sundays, as there is provision for escalation of cases/Disasters/Outages etc.	47	Kindly clarify the below queries for Helpdesk support 3) Department would provide space, power, furniture, AC, telephone lines, N/W, CRM, Toll free, web-based ticketing tool and <b>training for help desk.</b>	The department would provide space for the setting up of the helpdesk in Excise Division, Mohali. Additionally, the department would provide electricity for the functioning of the helpdesk. The other requirements would be required to be accounted for by the bidder.
54	CHAPTER 3 OBJECTIVE OF THE PROJECT AND SCOPE OF THE WORK	3.2 Scope of Work	47	Source Code of Application supplied /Customs Build requires to be delivered at time of final closure of the project. Bidder need not to deliver source code will not be considered for evaluation.	47	Please confirm that if the bidder is positioning a product for the purpose of this RFP, then the IP/R of the product will remain with the bidder but the customization to the product will be handed over to the department.	The clause will remain as per RFP
55	CHAPTER 3 OBJECTIVE OF THE PROJECT AND SCOPE OF THE WORK	3.2 Scope of Work	47	The Vendor will be responsible for training and capacity building of staff of Excise Department along with manufacturers & bottlers in batches after successful installation of the system. Operating instructions, best practices and other documentation relevant to the users must also be provided by the Vendor.	47	Please provide the following information: 1. How many training sessions are to be conducted. 2. How many officials need to be trained over the contract period and at what interval. 3. Please confirm that the infrastructure for training will be provided by the department and all the classroom sessions will be conducted at a central location and not a different location. 4. In case the sessions are to be conducted at different locations then the vendor will provide the training through webex (remote access) - Great confirm.	The training plan and implementation would be required to be estimated by the bidder
56	CHAPTER 3 OBJECTIVE OF THE PROJECT AND SCOPE OF THE WORK	3.2 Scope of Work	47	Bidder shall envisage in its plan for generation of timely, intelligent reports and comparisons which will help management control inventory management, and improve efficiency and enable revenue record reconciliation on daily basis. This includes Periodic Reports as required formats related to Warehouse/Bond & Transport reports as per requirements of the Excise Department. In addition to it, the Vendor shall also access to data generated for track and trace with this logistics service provider and vice-versa.	47	Please let us know how many such reports and dashboards are required. This information is required for estimation purposes.	Bidder to propose the various MIS Reports that would be provided to the department as a part of their technical presentation. The final set of MIS reports that need to be provided by the system will be intimated to the successful bidder
57	3.4 Schedule of Requirements	3.4	48-49	During the year 2019-20, 2019-2021 Cases of liquor were manufactured in Punjab. The expected increase in production of liquor is estimated to be 10% per annum year after year. This will approximately bring the estimate of Excise Bottles/cans/Pieces per year of now which includes liquor imported from outside the State as well as from outside the country.	48-49	Kindly share the past 3 years' stage of increase in liquor sale per annum like: 2018-17: 2017-16: 2016-15: What would be the archiving policy of old barcodes.	The information of number of bottles required is present in the RFP. The archiving policy of the barcodes would be proposed by bidder in order to ensure that the SAs are met and be part of the solution document.
58	3.4 Schedule of Requirements	3.4	49-50	The Vendor shall provide the required hardware/software to the Department, at an additional cost and maintain the same during the period of agreement. The Vendor is required to provide the required Hardware at the Department level and maintain them for period of 3 (three) years extendable for further 2 (two) years.	49-50	The required hardware / software will be provided by vendor at HO/office level only or at all district level offices. Please confirm. Kindly provide the list of hardware and software items to be provided in each of the Excise offices. Kindly confirm the number of excise offices in state and no. of persons working there.	The bidder would be required to provide hardware for helpdesk, training and for department usage. In the case of the helpdesk and training the bidder would be required to estimate the required hardware requirements and supply the same to ensure seamless functioning of the helpdesk as per the SAs. Kindly refer to the Contergram for the Department Requirements.
59	3.6 Implementation and Operations	3.6	50	<b>Note: It retains points, scanners will not be required but Vendor shall provide the facility to use barcode scanners for the purpose of the project. Barcode scanners have to be purchased through ODS in dedicated phase number, through webex application and through mobile based application.</b>	50	1. Kindly confirm that the tracking is only to be done at HO and wholesale and no tracking data is maintained 2. Kindly confirm that system based data is to be recorded while the retail sales is taking place	Set of liquor code of supply chain is currently not envisaged as a part of this project. It will be required only if the material is received by the bidder.
60	3.7 Details of Hardware Requirements & Infrastructure Specifications	3.7	56	The consumables like Barcode/QR Code Labels for printing shall also be supplied by the successful Bidder for the entire period of Agreement. These Labels shall be of required quality and shall be supplied to Distiller / Bottler / Importer in adequate quantity as per requirements.	56	As the label paper is an ordinary paper on which the barcode will be printed in the factory, the bidder would like that this paper would also be purchased directly by the Distiller / Bottler / Importers, hence kindly remove and modify this clause as it is going to increase the cost with no benefits.	Kindly refer to the Contergram for Revised Clause
61	CHAPTER 3 OBJECTIVE OF THE PROJECT AND SCOPE OF THE WORK	3.7 Details of Hardware Requirements & Infrastructure Specifications	56	The Hardware equipment's like desktop, Barcode Printer, Hand Held Terminals (HHT) as scanners and networking system required by all the stakeholders of the project (Distillers/Bottlers/Importers of Liquor/BVNs/Wholesalers) except the department shall be provided by the bidder.	56	Please specify the list, quantity of the end user devices to be supplied by the bidder at various excise offices	The bidder would be required to provide hardware for helpdesk, training and for department usage. In the case of the helpdesk and training the bidder would be required to estimate the required hardware requirements and supply the same to ensure seamless functioning of the helpdesk as per the SAs. Kindly refer to the Contergram for the Department Requirements
62	3.11 Installation	3.11	57	Complete installation of the QR Code based Track and Trace system, including any associated infrastructure to be carried out by the Vendor(s). Even in case of two different service providers come together but the parts of scope of work, they shall be individually as well as jointly responsible for providing the set up infrastructure in time as per timeline mentioned in this RFP.	57	The deployment of New Track and Trace application will be done on same existing devices servers hosted at NIC or will be done on new servers. As per section 7.3.1. The Vendor shall source Virtual Machines from BSN/OTHER REPUTED SERVICE PROVIDER/Cloud/Data Center at their cost. Kindly confirm. If separate server for track and trace application, then how real time data integration will be done between existing and new system.	The successful bidder would be required to host the application on MFTY empaneled cloud service provider. The integration with the existing systems would be carried out as per the RFP
63	CHAPTER 3 OBJECTIVE OF THE PROJECT AND SCOPE OF THE WORK	3.11 Installation	57	Complete installation of the QR Code based Track and Trace system, including any associated infrastructure to be carried out by the Vendor(s). Even in case of two different service providers come together but the parts of scope of work, they shall be individually as well as jointly responsible for providing the set up infrastructure in time as per timeline mentioned in this RFP. Prospective bidders may wish the Distiller/Bottler/Wholesaler go down beforehand to assess the work required for the installation of the system before submitting their bids. The Vendor, subsequent to installation of the system, is to demonstrate the performance of the system to the satisfaction of the Department that the system is working correctly and the real-time data is accurate.	57	<b>Kindly amend the below clause as:</b> Complete installation of the QR Code based Track and Trace system, including any associated infrastructure is to be carried out by the Vendor(s). Even in case of two different service providers come together for two parts of scope of work, they shall be individually as well as jointly responsible for providing the set up infrastructure in time as per timeline mentioned in this RFP. Prospective bidder may wish the Distiller/Bottler/Wholesaler go down beforehand to assess the work required for the installation of the system before submitting their bids. The Vendor, subsequent to installation of the system, is to demonstrate the performance of the system to the satisfaction of the Department that the system is working correctly and the real-time data is accurate.	The clause will remain as per RFP
64	3	3.12 Training & Capacity Building	57	The Vendor will be responsible for training of staff of Excise Department along with manufacturers & wholesalers in batches after successful installation of the system. Operating instructions, best practices and other documentation relevant to the users must also be provided by the Vendor.	57	Need more clarity on following: 1. In total how many users to be trained? 2. Kindly share the batch wise training duration of each training batch, types of training etc. 3. What are the different types of training materials required?	The training plan and implementation would be required to be estimated by the bidder
65	CHAPTER 3 OBJECTIVE OF THE PROJECT AND SCOPE OF THE WORK	3.14 DESIGN PRINCIPLES OF APPLICATION SOFTWARE	59	End device security, including physical security of all end devices such as display boards, emergency buses, kiosks etc.	59	The bidder requests to remove this clause	The clause will remain as per RFP
66	4	4.1	60	The Bidder or Lead Member of the Consortium should have a minimum annual turnover of Rs 100 Cr. out of the last three financial years i.e. 2017-18, 2018-19 & 2019-20. The Bidder should have positive net worth as on 31.03.2020. All copy of audited financial statements of last three years.	60	3) Certificate from the statutory auditor / CS regarding the Net Worth of the Bidder as on 31/03/2020. Please note that the ANNEXURE -10 SELF EVALUATION FORMAT (Pg 10), under documents required, bidder can submit the Certificate from the statutory auditor / Chartered accountants to meet this criteria. The bidder requests the following modifications: Certificate from the statutory auditor / CS on the turnover of the company from software development or implementation or systems integration of last three years.	Kindly Refer to the Contergram for Revised Clause
67	4	4.1	60	The Bidder/ Lead Member should have minimum annual turnover of ₹50 Crores from software development & implementation in each of the last three financial years (Financial years 2018-19, 2017-18 & 2016-17) out of total minimum required turnover of ₹100 crore each year.	60	Certificate from the statutory auditor / CS on the turnover of the company from software development or implementation or systems integration of last three years. Please note that the ANNEXURE -10 SELF EVALUATION FORMAT (Pg 10), under documents required, bidder can submit the Certificate from the statutory auditor / Chartered accountants to meet this criteria.	Kindly Refer to the Contergram for Revised Clause
68	CHAPTER 5 SELECTION CRITERIA	5.1 Evaluation of Technical Bid	63	2. Evaluation Criteria Experience in Supply of QR code label printing software along with supply of labels for printing	63	Kindly amend the below clause as: Description: The bidder/ Consortium partner should have experience in executing project of supply of QR code label printing software along with supply of labels for printing for excise department of any state of India or any Fortune 500 company or any other private company having minimum turnover of over Rs 100 Crore	Kindly Refer to the Contergram for Revised Clause
69	CHAPTER 5 SELECTION CRITERIA	5.1 Evaluation of Technical Bid	63	2. Evaluation Criteria Experience of larger ICT Projects in Govt. Sector/ PSUs of Bidder	63	Kindly amend the below clause as: Description: Experience of Bidder in implementation of ICT (Information and Communication Technology) Project, involving in any government sector/ PSUs of the following: • Implementation of Application software in Excise Department in any State of India	Kindly Refer to the Contergram for Revised Clause
70	5.4	5.4	66	The Vendor is required to undertake a pilot for a period of one month in the selected distillery by the department. The Department reserves the right to cancel the Letter of Intent, in case the pilot is not successful to the satisfaction of the Department.	66	Please specify the criteria of successful pilot completion	The successful pilot completion would be linked to achieving the objectives of the project in Chapter 3 of the RFP and the SAs that are mentioned in the contergram to the satisfaction of the department
71	7.2	7.2	68	With the focus of the Government of Punjab to use information Technology as a medium to reach out to the relevant stakeholders (external & internal), wants to develop a user friendly & interactive web portal, along with the web portal development, Excise departments wants to develop a mobile app for internal & external stakeholders to facilitate business process and track & trace and user.	68	1. What will be the total number of users who will use the system, both external (Distillers, Bottlers, Importers, Transporter) and internal (excise department users). 2. Please provide total number of concurrent users who will use the system, internal (excise department users) and external (Distillers, Bottlers, Importers, Transporter) 3. What should be the total growth of external and internal users over 5 years.	1. Information on the external users are provided in Chapter 3 2. The application must be provided to the excise department officials as required. 3. Total rate of growth of external and internal users cannot be estimated currently.
72	7	7.1	68	Also a call centre integrated grievance redressal system and information portal to setup with interactive Voice Response System (IVRS) and Customer Relationship Management (CRM) system.	68	Request for detailed requirement for Customer Relationship Management (CRM). We assume that the Ticketing tool will be working at CRM.	This would be a part on the scope of the bidder





99	General	General	General	Risk Purchase	The bidder requests the following additions: If the bidder fails to perform its obligations (or any part thereof) under this Agreement or if the Agreement is terminated by the Purchaser due to breach of any obligations of the bidder under this Agreement, the Purchaser reserves the right to procure the same or equivalent Goods / Services / Deliverables from alternative sources at the bidder's risk and responsibility. Any such cost borne by a Purchaser in procuring such Goods / Services / Deliverables shall be borne by the bidder. Any such cost incurred in the procurement of the such Goods / Services / Deliverables from alternative source will be recovered from the undeposited pending due and payable amounts to the bidder under this Agreement. The cost of procurement from alternate source shall be capped at a value of goods/services not delivered as established in the contract.	Not acceptable.	
100	General	General	General	Acceptance of deliverables	The bidder requests the following additions: The Purchaser shall provide response or feedback on draft deliverables within 7 working days. Purchaser shall provide signoff within 15 calendar days from the submission of final deliverable in complete form by the bidder. In case, the purchaser fails to provide signoff on the final deliverable within 15 working days, same may be considered as deemed acceptance. However, in case the Purchaser confirms to the S with an alternative date, then that date would stand revised for deemed acceptance. Such revisions will be limited to 1 (one) time for the respective deliverable.	Not acceptable.	
101	General	General	General	General	We understand that the development, support and helpdesk activities will be at the bidder's site and software will be moved to customer site at the time of implementation only.	Confirmed	
102	General	General	General	General	1. What is the expected RTO and RPO 2. Can RTO be provided in a case from a cloud provider or on-premise definition Please allow the same project to be quoted across multiple technical as well as RFP evaluation criteria	The expected RTO and RPO and DR is as per the Tier III Cloud Service Providers equipped with MaaSIT Kindly Refer to the Corrigendum for Revised Clause	
103	General	General	General	General	<b>"Confidential Information"</b> means all information including department data (whether in written, oral, electronic or other format) which relates to the technical, financial and business affairs, which is disclosed to or otherwise learned by the Bidder in the course of or in connection with this RFP and the Agreement (including without limitation such information received during negotiations, location visits and meetings in connection with this RFP and the Agreement). <b>"Deliverables"</b> means the products, infrastructure and services agreed to be delivered by the Vendor in pursuance of the Agreement as defined more elaborately in the RFP implementation and maintenance phases and includes all documents related to the user manual, technical manual, design, process and operating manuals, service mechanisms, policies and guidelines such as security related, data migration related, user manual and/or process related etc. source code and all its modifications. <b>"Project Plan"</b> means the document to be developed by the Contractor/Vendor and approved by Department, based on the requirements of the Contract. The Project Plan may be changed/modified during the course of the Project. Should the Project Plan conflict with the provisions of the Contract in any way, the relevant provisions of the Contract, including any amendments, shall prevail. <b>"Software Application"</b> means the application designed, developed/ customized, tested and deployed by the Bidder for the purposes of the Contract and includes the source code along with associated documentation, which is the work product of the development efforts involved in the Project and the improvements and enhancements effected during the term of the Project, but does not include the proprietary software components and tools developed by the Bidder. <b>"Successful Implementation / Go-Live"</b> will mean: <b>"Termination Notice"</b> means the written notice of termination of the Agreement issued by the Department	Kindly amend the below clause as: <b>"Confidential Information"</b> means all information including department data (whether in written, oral, electronic or other format) which relates to the technical, financial and business affairs, which is disclosed to <del>whomever</del> the Bidder in the course of or in connection with this RFP and the Agreement (including without limitation such information received during negotiations, location visits and meetings in connection with this RFP and the Agreement). <b>"Deliverables"</b> means the products, infrastructure and services agreed to be delivered by the Vendor in pursuance of the Agreement as defined more elaborately in the RFP, implementation and the maintenance phases and includes all documents related to the user manual, technical manual, design, process and operating manuals, service mechanisms, policies and guidelines (such as security related, data migration related, user manual and/or process related etc. source code and all its modifications. <b>"Project Plan"</b> means the document to be developed by the Contractor/Vendor and approved by Department, based on the requirements of the Contract. The Project Plan may be changed/modified during the course of the Project. Should the Project Plan conflict with the provisions of the Contract in any way, the relevant provisions of the Contract, including any amendments, shall prevail. <b>"Software Application"</b> means the application designed, developed/ customized, tested and deployed by the Bidder for the purposes of the Contract and includes the source code along with associated documentation, which is the work product of the development efforts involved in the Project and the improvements and enhancements effected during the term of the Project, but does not include the proprietary software components and tools developed by the Bidder. <b>"Successful Implementation / Go-Live"</b> will mean: <b>"Termination Notice"</b> means the written notice of termination of the Agreement issued by the Department	Kindly Refer to the Corrigendum for Revised Clause
<b>7. Manipal</b>							
1	Chapter 3	3.2 Scope of Work	45	These shall be pasted at the time of packaging immediately after pasting of the high security holograms. The Holograms will be directly supplied by department to Distilleries/ Bottling plants/ Importers after getting these manufactured by India Security Press Nashik/ Security Printing Press Hyderabad.	Our understanding is that the holograms are supplied by India Security Press Nashik/ Security Printing Press Hyderabad and the QR Code labels and bar-coded case labels are different from these holograms which has to be supplied by the successful bidder/ consortium.	The Holograms and QR code labels/ Barcode labels are separate	
2	ANNEXURE – 10 SELF EVALUATION FORMAT	A) Pre- Qualification Evaluation 7	60/107	The Bidder/ Lead Member should have minimum annual turnover of ₹50 crores from software development or IT implementation or systems integration in each of the last three financial years (Financial years 2019-20, 2020-21 and 2021-22) out of total minimum required turnover of ₹100 crore each year.	Kindly confirm. Yes/No? If No, kindly clarify.	The QR Code and Barcode labels are required to be supplied by the successful bidder/ consortium. NA	
3	ANNEXURE – 10 SELF EVALUATION FORMAT	A) Pre- Qualification Evaluation 7	61/107	The Sole Bidder or the Lead Member should have the following valid Certification as on date of submission of the proposal: • CMMI Level 5 (Software) • ISO 27000:2013 • ISO 20000-1 • ISO 20000-2	We would like to bring your notice that ISO 20000 doesn't exist. Hence, we humbly request the department to amend this clause by removing the requirement of ISO 20000.	Kindly Refer to the Corrigendum for Revised Clause	
4	ANNEXURE – 10 SELF EVALUATION FORMAT	B) Technical Evaluation 5	61/107	The Sole Bidder or the Lead Member should have the following valid Certification as on date of submission of the proposal: • CMMI Level 5 (Software) • ISO 27000:2013 • ISO 20000-1 • ISO 20000-2	We humbly request the department to consider CMMI Level-3 and ISO 9001:2015 instead of CMMI Level-5. This shall make the bid more competitive thereby retaining the consideration of equivalent qualification of the bidder.	Kindly Refer to the Corrigendum for Revised Clause	
5	ANNEXURE – 10 SELF EVALUATION FORMAT	B) Technical Evaluation 5	113	The Bidder/ Consortium partner should have experience in executing project of supply of QR code label printing software along with supply of labels for printing for excise department of any state of India or any Fortune 500 company or any other private company having minimum turnover of over ₹100 Crore (1.5 Marks for each project subject to max. 10 Marks) For all such projects value should be above ₹85 Crore.	We request the department to share the features of the QR code Label printing software referred to in this clause.	Kindly Refer to the Corrigendum for Revised Clause	
6	CHAPTER 1 NOTICE INVITING BIDS	1.1. E-Bids- viii) D	8	Last time and date for submission of Bid/ Proposal: On or before 12th February 2023 up to 15:00 hrs.	Considering the vast nature of the project, we request you to kindly extend the bid submission date by atleast 30 working days, so that a highly qualitative and competitive bid can be prepared by the participants.	Kindly Refer to the Corrigendum for Bid Submission Date	
7	CHAPTER 2 INSTRUCTIONS TO BIDDERS	2.71 CONSORTIUM	38	A Sole Bidder/ Lead Bidder cannot be a member of any other consortium. However a member (other than the Lead Bidder) of a consortium can be a member of more than one consortium.	This clause provides an undue advantage to the secondary bidder of the consortium as they have information regarding the bids of one or more consortiums. This, in turn, gives the secondary bidder an undue weightage to an extent where they have a control over the price of the bid, where they are a part of the consortium. Hence, we request the department to kindly modify the clause as: <b>A Sole Bidder/ Lead Bidder or any member (other than Lead Bidder) of a consortium cannot be a member of more than one consortium.</b>	Kindly Refer to the Corrigendum for Revised Clause	
8	CHAPTER 3	3.2	45	Bidder shall design and implement a plan for generation, printing and pasting of unique QR Code on bottles/can.	Our idea is that the labels will be pre-printed and not on-premise generate and print. We request you to kindly confirm whether this is true.	It is envisaged that the successful bidder would generate the QR codes through the application. The printing and pasting of the codes would be carried out by the respective supply chain owners.	
9	CHAPTER 3	3.2	45	The case barcodes will be in one-handed mother- child relationship with the bottle/can QR Code.	We request you to kindly clarify whether there is a scope for accounting of wastage of the label.	Kindly Refer to the Corrigendum for Revised Clause	
10	CHAPTER 3	3.2	45	These shall be pasted at the time of packaging immediately after pasting of the high security holograms.	Our idea is that the Label Application to the bottle is manual Application. Kindly confirm whether this is true. If not, then we request the department to let us know the number of automated lines and Manual lines in the distilleries in Punjab.	Manual Application of the QR Code is envisaged	
11	CHAPTER 3	3.2	45	These shall be pasted at the time of packaging immediately after pasting of the high security holograms.	We request the department to kindly specify the label format for automatic application.	Not acceptable.	
12	CHAPTER 3	3.2	45	These shall be pasted at the time of packaging immediately after pasting of the high security holograms.	We request the department to kindly specify where (location) where the label is to be applied the hologram label will be pasted, on the bottle/can.	The hologram would be pasted on the neck of the bottle and covering the seal. While the QR code is envisaged to be placed on the cap of the bottle.	
13	CHAPTER 3	3.2	45	These shall be pasted at the time of packaging immediately after pasting of the high security holograms.	We request the department to kindly specify that for the small bottles like 60 ml and 90 ml, sticking both hologram label and barcode label is difficult on the bottle/can. We humbly request you to kindly specify the position of the labels.	As per RFP, all existing sizes including as mentioned Carls, Pet and Hei.	
14	CHAPTER 3	3.2	45	These shall be pasted at the time of packaging immediately after pasting of the high security holograms.	Our idea is that the Holograms will be supplied by India Security Press Nashik/ Security Printing Press Hyderabad. The pre-issued QR Code labels and bar-coded case labels need to be supplied by the successful bidder. Is this the correct interpretation? If not, kindly specify the scope of the label. We request the department to kindly share the details of the current e-Akbari website module.	Kindly Refer to the Corrigendum for Revised Clause	
15	CHAPTER 3	3.2	46	The Vendor should also provide seamless integration with existing applications (e-Akbari website of the Department for data transfer between the Department, Distilleries, Bottling Plant and wholesalers throughout the State of Punjab).	Ex. Ordering system for Wholesalers Order or Supply module Transport Fleet module Etc.	The necessary details have been provided in the Chapter 3 - Scope of Work	
16	CHAPTER 3	3.2	46	The remaining integration with other legacy data capturing and service applications like remaining e-Akbari module, Case management system, Logistic partners data and CVMS system shall be completed separately.	We humbly request the department to kindly share the details of each module of each legacy system as well as the data points that need to be considered for Track & Trace system.	The necessary details have been provided in the Chapter 3 - Scope of Work	
17	CHAPTER 3	3.2	46	The vendor is also required to integrate it's infrastructure with the already existing/proposed IT system the Logistics service provider as per requirements of the Excise Department.	We request the department to kindly share the data that is required to be shared with logistic system. We further request you to kindly state the type of communication that is required by the system.	The integration with the logistic supplier application would be part of the bidder scope and can be presented as a part of the technical scope.	
18	CHAPTER 3	3.2	46	In addition to it, the Vendor shall also share access to data generated for track and trace with this logistic service provider and vice-versa.	The bidder requested the department to kindly share the information that needs to be populated in Track & Trace system from logistic system. Also, kindly share the communication type and data format that is required by the Logistic Service system.	The integration with the logistic supplier application would be part of the bidder scope and can be presented as a part of the technical scope.	
19	CHAPTER 3	3.2	47	The Vendor should ensure that the data flow conforms to International Standards of Supplying Chain Management (SCM) or the manufacturer and established industry practices.	We request the department to kindly share the Data Flow standard that is being followed at manufacturers and wholesalers.	The information relating to the data flow is provided in Clause 3.6 of the RFP	
20	CHAPTER 3	3.2	47	Bidder shall ensure in its plan for generation of timely, intelligent reports and companions which will help managerial control, inventory management, and improved efficiency and enable revenue record monitoring.	If there is any specific report that the department requires, we request the department to kindly share the details of the same.	Bidder to propose the various MIS Reports that would be provided to the department as a part of their technical presentation.	
21	Chapter 3	3.6	53	The Department will verify access to the stock of each bottle at wholesale/manufacturing units etc. and will have complete control over movement of stocks.	Our understanding is that the warehouse management at Distillery is not required. Kindly let us know whether this is true or not.	The final set of MIS reports that need to be provided by the system would be submitted to the successful bidder.	
22	Chapter 3	3.6	54	The Department will verify access to the stock of each bottle at wholesale/manufacturing units etc. and will have complete control over movement of stocks.	We request the department to kindly share the details of the scope of emergency boxes, locks.	Kindly Refer to the Corrigendum for Revised Clause	
23	CHAPTER 3	3.14	59	End device security, including physical security of IT and devices such as display boards, emergency boxes, etc.	We request the department to kindly let us know at what stages in the supply chain shall the bidder capture video/image/voice/location/face captured by various devices.	The clause will remain as per RFP	
24	CHAPTER 3	3.14	59	Secured data storage (storage of video/image/voice/location/face captured by various devices).	Our understanding is that we need to set up server(s) for the production and supply, based on the license. Kindly let us know whether this is true.	Kindly refer to the chapter 3 Scope of Work	
25	General					This function is carried out by e-Akbari	
26	3.6	3.1.1.4	48	To regulate and monitor the movement of liquor (Indian Made Foreign Liquor, Country liquor, Imported Foreign liquor and Beer).	Our understanding is that the movement monitoring here refers to GPS tracking. Kindly let us know whether this is true.	GPS tracking will not be part of the scope of the bidder	
27	3.6	3.1.1.4	48	The Department will verify access to the stock of each bottle at wholesale/manufacturing units etc. and will have complete control over movement of stocks.	If yes, then kindly let us know whether all vehicles for logistics of bottles, contain GPS. What is the approximate number of vehicles to track? What are the expected movement vehicles? We request the department to kindly let us know what the approximate number of vehicles to track if GPS tracking is required.	This information is not part of the scope of the bidder GPS tracking will not be part of the scope of the bidder GPS tracking will not be part of the scope of the bidder	
28	CHAPTER 3	3.2	45	The Bidder shall necessarily come in consortium through single bidding system with this consortium partner carrying the printing software and QR code/Barcode labels for printing. The Consortium partner shall possess adequate experience in supply of Barcode Label printing software and Barcode labels for printing and shall qualify the criteria laid down in Annexure of the RFP. The specifications of the Barcode labels are mentioned in Annexure of this RFP.	Our understanding is that if a single bidder has the capability of supplying both the Track & Trace system as well as the printing technology, then a consortium is not mandatory requirement. Kindly let us know whether this is correct.	Kindly Refer to the Corrigendum for Revised Clause	
29	CHAPTER 3	3.4	48	There are about 15 liquor manufacturing Distilleries and 22 bottling plants (having approximately 200 bottling lines) in the State of Punjab. Production of year 2023-25, 2024/54 Crore of liquor were manufactured in Punjab. The expected annual production of liquor is estimated to be 30% per.	We humbly request the department to kindly let us know the exact number of bottles produced of each size (90ml, 300ml, etc) as the no. of bottles and case labels will depend on the number of bottles being packed inside each case of each type. The tender mentions that the successful bidder needs to suggest the technical specifications of the hardware. We humbly request the department to kindly let us know whether after winning the tender, the specifications given in the pages 69-72 can be modified according to the needs of the successful bidder.	400 ml - 48 bottles per case 300 ml - 24 bottles per case 750 ml - 12 bottles per case These are minimum specification by which the Successful Bidder would have to adhere	
30	CHAPTER 7	7.3	69-72	Technical Specifications for various IT Components	Our understanding is that all the Hardware & various IT Components required for Track & Trace system at all stakeholder levels is not the scope of the bidder. Bidder is only supposed to suggest the technical specifications of the hardware and it is the responsibility of the respective stakeholder to buy and install the same, as multiple locations.	These are minimum specification by which the Successful Bidder would have to adhere	
31	CHAPTER 7	7.3	69-72	Technical Specifications for various IT Components	Kindly Clarify. We request the department to clarify which among the following requirements are in the scope of the successful bidder/ consortium: 1. QR Code labels for bottles. 2. Bar-coded case labels. 3. Design and supply of QR code label printing software. 4. Design and implementation of QR Code Based Track & Trace System software. 5. Supply of hardware required for the Excise Department and for testing purposes.	Kindly Refer to the Corrigendum for Revised Clause	
<b>B. E-Connect</b>							
1	Chapter 2	2.11-EMD	Page 16	The Bidder shall furnish an EMD of 25,00,000/- (Rupees Twenty five lakhs only) in the form of a bank guarantee from a nationalized bank payable at Mohali and in favour of 'Excise Commissioner, Punjab'.	We request you to kindly allow EMD exemption for MSME firms as per Government Guidelines. Please amend the clause as under: The Bidder shall furnish an EMD of 25,00,000/- (Rupees Twenty five lakhs only) in the form of a bank guarantee from a nationalized/Scheduled bank payable at Mohali and in favour of Excise Commissioner, Punjab. 1. EMD shall be exempted for MSME registered firms. Bidder has to submit proof of MSME registration.	The clause will remain as per RFP	
2	Chapter 3	3.2 Scope of Work	Page 46	Bidder shall design and implement a plan for generation, printing and pasting of unique QR Code on bottles/can.	Please clarify whether the actual generation and pasting of labels is in the scope of vendor or in the scope of respective distilleries.	It is envisaged that the successful bidder would generate the QR codes and barcodes through the application. The printing and pasting of the codes would be carried out by the respective supply chain owners.	
3	Chapter 3	3.2 Scope of Work	Page 46	The successful bidder shall be responsible for an end-to-end implementation of QR code based Track & Trace system for liquor supplies throughout the State of Punjab which includes supply of Track and Trace software application, QR Code printing software application and necessary hardware for Excise Department.	1. Please clarify whether consortiums include minor/retailable/wholesale/retailer. 2. We request that for successful implementation of QR code based Track & Trace solution, minimum implementation support manpower should be specified to bring all vendors on level platform.	Kindly Refer to the Corrigendum for Revised Clause	
4	Chapter 3	3.2 Scope of Work	Page 46	Bidder has to complete the integration of Track and trace software by 31st March, 2023 with the current management system which is currently being managed by MNC through e-Akbari system.	This is not feasible as the solution has to be implemented at multiple locations and there is dependency on distilleries to procure hardware and on MNC to take up to be implemented APIs with documentation.	Kindly refer to the corrigendum for the revised timeline	
5	Chapter 3	3.2 Scope of Work	Page 47	The Vendor would be responsible for training and capacity building of staff of Excise Department along with manufacturers & wholesalers in bottles after successful installation of the system. Operating instructions, best practices and other documentation relevant to the users must also be provided by the bidder.	Please specify the minimum no. of people to be trained and the training location. Also training sessions should be specified to bring all vendors on level playing field. Once this is done, the 3 year training would be a continuous exercise and therefore will be required as per the scope of the training should be specified clearly.	The training plan and implementation would be required to be estimated by the bidder	
6	Chapter 3	3.4 Schedule of Requirements	Page 49	The cost of such hardware/equipment will be borne by the manufacturer/other stakeholders of this project except Excise Department.	We understand that besides hardware units would require to provide reliable networking and internet connectivity for solution to work seamlessly. Please confirm that the network, equipment, networking would affect the solution implementation and would not be made responsible for the same.	The Successful Bidder would be required to recommend bandwidth for various stakeholders as a part of their scope. The stakeholder would be required to comply with the bandwidth recommendation suggested by the successful bidder.	
7	Chapter 3	3.4 Schedule of Requirements	Page 49	The Vendor shall provide the required Hardware/Software to the Department, at an additional cost and maintain the same during the period of Agreement.	Please provide the tentative list of hardware so that all vendors are on level field.	Kindly refer to the corrigendum for the Department Requirements	
8	Chapter 3	3.6 Implementation & Operations	Page 53	Barcode printing and pasting (Provide Barcode details) The barcodes thus generated as explained in the previous section are to be pasted on the bottles and cases at the time of packaging.	Please specify who will be responsible to paste the label.	The respective supply chain owners would be responsible for pasting labels	
9	Chapter 3	3.6 Implementation & Operations	Page 53	Office Printing	We understand that in case of online printing the case labels would be required to be printed separately and mapping has to be done by scanning individual bottles.PV clarify.	The clause will remain as per RFP	
10	Chapter 3	3.6 Implementation & Operations	Page 53	As soon as Case is packed and individual Bottle Bar Code has been pasted on the bottle/can and corresponding Case Code has been pasted on the case, the case code is scanned using HHT scanners. By doing so, the Case details become available to the system. This updates the stock at the Bidder's premises and the count of Cases with brand and batch wise details gets increased. The inventory of the Distillery's stock thus increases.	There has to be a provision of scanning individual bottles to the case of following scenarios: 1. What happen if bottles are destroyed or not checked? 2. What happen if bottles are destroyed during packing? Please clarify on above	Kindly Refer to the Corrigendum for Revised Clause	

11	Chapter 3	3.6 Implementation & Operations	6.4	<p>The scanned data (in excel format) of cases against particular Permit / Pass will be uploaded after selecting the particular permit / Pass &amp; TRACK &amp; TRACE SOFTWARE APPLICATION after login.</p> <p>During uploading, TRACK &amp; TRACE SOFTWARE APPLICATION will validate uploaded scanned cases and barcode details using pre-uploaded data. Also TRACK &amp; TRACE SOFTWARE APPLICATION will perform other validation like GTIN, Number of cases and bottles, pack size, unique number etc. Any failed validation will be immediately notified by the system.</p>	<p>Since TP No. to be taken from e-Abgeri Application, the e-Abgeri system has to provide efficient and load tested APIs to provide permit no. 77 and uploading the case data. Failure in performance of the e-Abgeri APIs would affect the performance of the system and the vendor should be held responsible for the same. Please clarify.</p>	<p>The successful bidder would not be penalized for the downtime of the legacy system.</p>	
12	Chapter 3	3.6 Implementation & Operations	6.4	<p>Transport Pass is created for every track and for every wholesaler.</p>	<p>Please clarify whether creation/generation of transport pass is to be a part of T&amp;T Application.</p>	<p>Not a part of the T&amp;T Application.</p>	
13	Chapter 3	3.6 Implementation & Operations	6.4	<p>6. Process of Dispatching Stocks from Bonded Warehouse TRACK &amp; TRACE APPLICATIONS will generate generated MMS details. If dispatched details are validated then delivery challan will be printed transport permits / Pass wise. These documents along with shipment in hard form to be sent to retailers point for receiving of stock.</p>	<p>The transport permit from the bonded warehouse to the retailer has to be printed from T&amp;T application or has to be from e-Abgeri System. Please clarify, if the TP has to be from Abgeri system the APIs provided should be high performance as the performance of same would affect the system and dispatches and vendor should not be held responsible for lack of performance of APIs.</p>	<p>Currently COVID and e-Abgeri is used in the printing of Transport Permits. The integration of the proposed system to both these platforms will be part of the scope of work of the successful bidder.</p>	
14	Chapter 3	3.7 Details of Hardware Requirements & Infrastructure Specifications	6.5	<p>Hardware equipment's like desktop/Barcode Printer, Hand Held Terminals (PHT) scanners and networking systems required for same or other purposes by the Excise department will be provided by the successful bidder without charging any cost.</p>	<p>The list of hardware required at the excise office should be provided so that all bidders are on the same level field. The upper limit may be provided with the department having option to buy below the limit.</p>	<p>Kindly refer to the corrigendum for the Department Requirements</p>	
15	Chapter 3	3.11 Installation	6.7	<p>Complete installation of the QR Code based Track &amp; Trace system, including any associated infrastructure is to be carried out by the vendor. In case of different service providers come together for two parts of scope of work, they shall be individually as well as jointly responsible for providing the set infrastructure in time as per timeline mentioned in this RFP. Prospective bidders may visit the Distt/Zone/Wholesale godown beforehand to assess the work required for the installation of the system.</p> <p>The Bidder or Lead Member of the Consortium should have a minimum annual turnover of Rs.100 Cr in each of the last three financial years i.e. 2017-18, 2018-19 &amp; 2019-20.</p>	<p>1. The procurement of hardware as each unit/wholesaler is a scope of respective unit. Kindly clarify that the scope of installation of such hardware including networking, cabling etc would also be in scope of the respective unit under guidelines of the vendor.</p> <p>2. We understand that the system of all such hardware would be the responsibility of the hardware suppliers/distt/zone/wholesale and the vendor should not be responsible for such downtime.</p>	<p>The responsibility installation of hardware provided by the stakeholders will be with the stakeholders.</p> <p>The successful bidder would not be responsible for the operation and maintenance of the hardware provided by the stakeholders. They would not be responsible for downtime.</p>	
16	Chapter 4	4.1 - Pre Qualification Criteria	6.8	<p>The Bidder should have positive net worth as on 31.03.2020. The Bidder or Lead Member of the Consortium should have a minimum annual turnover of Rs. 300 Cr in each of the last three financial years i.e. 2017-18, 2018-19 &amp; 2019-20.</p> <p>The Bidder should have positive net worth as on 31.03.2020.</p>	<p>We request to please amend the clause as: The Bidder or Lead Member of the Consortium should have a average annual turnover of Rs.300 Cr from last three financial years i.e. 2017-18, 2018-19 &amp; 2019-20.</p> <p>The Bidder should have positive net worth as on 31.03.2020.</p>	<p>Kindly Refer to the Corrigendum for Revised Clause</p>	
17	Chapter 4	4.1 - Pre Qualification Criteria	6.8	<p>The Bidder or Lead Member of the Consortium should have executed during last 5 (five) years: (i) QR code based Track &amp; Trace system for liquor supply for Excise department of one State of India OR (ii) QR code based Track &amp; Trace system for any one Fortune 500 company OR (iii) QR code based Track &amp; Trace system for 3 (three) other Private companies out of which at least 1 (one) company must be having annual turnover above Rs.100 crores.</p> <p>Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission.</p>	<p>We request you to count the experience of Supply Chain management software solutions for beverage corporation in pre-qualification criterion. We suggest to modify the clause as under: The Bidder or Lead Member of the Consortium should have executed or is maintaining during last 5 (five) years: (i) QR code based Track &amp; Trace system for liquor supply for Excise department of at least one State of India OR (ii) QR code based Track &amp; Trace system for any one Fortune 500 company OR (iii) QR code based Track &amp; Trace system for 3 (three) other Private companies out of which at least 1 (one) company must be having annual turnover above Rs. 100 crores OR (iv) Supply Chain Management Solution of liquor Distribution for any beverage Corporation involving Distribution of liquor to multiple retailers through multiple warehouses.</p> <p>Project value must be over INR 5.00 Cr. Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission.</p>	<p>Kindly Refer to the Corrigendum for Revised Clause</p>	
18	Chapter 5	Selection Criteria	6.3	<p>Experience of the Bidder in implementation of QR code based track and trace system: 1. Experience of executing projects of implementation of QR code based track and trace system for:- (i) liquor supplies for Excise department of one State of India (10 Marks) (ii) liquor supplies for Excise department of more than one State of India (15 Marks)</p> <p>(i) Fortune 500 company (ii) 05 marks for each criterion and for (ii) such projects maximum which are mutually exclusive with other criteria) (10 Marks)</p> <p>(iii) Three (03) other Private companies out of which at least one (01) company must be having annual turnover above Rs. 100 crores. (15 Marks for each criterion and for (ii) such projects maximum which are mutually exclusive with other criteria) For all such projects value should be above INR 10 Crores. (05 Marks)</p>	<p>We would like to bring to your notice that evaluation is not uniform as a company with experience of supply chain solution in 5 excise departments but no Fortune 500 company would get only 15 marks. Instead we suggest that experience of supply chain management in no. of projects should be counted with 10 marks for each project and a maximum of 3 projects out of which 2 project should be with excise department/beverage corporation or Fortune 500 company.</p>	<p>Kindly Refer to the Corrigendum for Revised Clause</p>	
19	Chapter 5	Selection Criteria	6.3	<p>Experience of large ICT Projects in Govt. Sector/ PSU of Bidder. Experience of Bidder in implementation of ICT (Information and Communication Technology) Project, involving in any government sector/PSU of the following: • Implementation of Application software in Excise Department in one State of India. For all such projects value should be above INR 10 Cr., two and half (2.5) marks will be awarded for each project. (Max 2 projects, mutually exclusive with other criteria) Note: 1. Project should have been implemented in last 5 years as on date of the bid submission. 2. Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission.</p>	<p>The experience of Excise department is very important in such projects and we suggest that the same has to have higher marks for experience. Therefore, we request to please amend the clause to provide weightage of at least 15 marks to experience of ICT projects in Excise department.</p>	<p>Kindly Refer to the Corrigendum for Revised Clause</p>	
20	Chapter 5	Selection Criteria	6.4	<p>Average Annual Turnover of last three audited financial years OR above 300 and less than or equal to 500 Cr + 10 Marks OR above 200 and less than or equal to 500 Cr + 10 Marks OR above 500 Cr + 15 Marks</p>	<p>The project value for the vendor is less than 500 crores per year and annual revenue of 500 crores for maximum marks is not fair on SME. Therefore, to be fair on SME the maximum marks should be for an average turnover of 100 crores. The project is more technical in nature and such high weightage on turnover is not fair on SME's. We request to Bidders reduce the weightage of turnover to 5 marks and increase the weightage of experience in excise departments to 15 marks or 10 marks technical proposal to 20 marks which is more important in such a technical project.</p>	<p>Kindly Refer to the Corrigendum for Revised Clause</p>	
21	Chapter 7	Section 3.3 Technical Specifications for various IT Components	6.9	<p>The Vendor shall source Virtual Machines as per below mentioned requirement and specifications from <b>NON-CERTIFIED SERVICE PROVIDER/Cloud/Data Centre or their own cost:-</b> (i) One (1) number of Virtual Machine for hosting the Online Application Software/ Web Server. (ii) One (1) number of Virtual Machine for hosting database. (iii) One (1) number of Virtual Machine for data backup/restore/recovery/training purpose.</p>	<p>1. The Sizing of Servers required for the solutions has to be more specific since the solution has to transmit very large amount of data and the solution is very mission critical. The sizing should clearly specify Production and staging environment and should also specify load sharing and server redundancy. Requirement of DR site with required RTO and RPO should also be mentioned. 2. Managing the performance of the application and database would require Application performance tool and dedicated manpower which should be mentioned in detail in the RFP so that all vendors are on level playing field.</p>	<p>This would be a part of the scope of the Bidder</p>	
22	Chapter 7	Section 7.2	6.7	<p>02 number in total for Helpdesk Team</p>	<p>Since 4 nos help desk associates have been asked for, therefore the requirement would be for 4 nos desktops</p>	<p>Kindly Refer to the Corrigendum</p>	
23	Chapter 9	Project timelines	6.7	<p>TIME SCHEDULE FOR DELIVERY &amp; INSTALLATION: The following time schedule and payment milestones in the implementation phase of the project envisaged to be completed in 10 weeks from issuance of work order. Conditions and completion of the entire system including its sub systems, customer support and responsibility as per SAs shall be for the duration of 3 years.</p>	<p>1. Since the project involves rollout in multiple districts and warehouses the project time line is not practical as the same has to be dependent on procurement and installation and commissioning of hardware by the respective unit/warehouse. 2. Also, we understand that Delay of hardware procurement is distillery level should not be affecting the time performance of the vendor.</p>	<p>Kindly Refer to the Corrigendum for Revised Timelines</p>	
24	Annexure 6	Annexure 6	Page 91	<p>Qualification Criteria for Member of Consortium supplying QR Code Label Printing Software and Labels</p>	<p>We understand that the referred criteria has to be fulfilled by the consortium partner only along with the Pre-qualification criteria No. 6.4/Annexure 6.</p>	<p>Kindly Refer to the Corrigendum for Revised Clause</p>	
25	Annexure 6	Annexure 6	Page 91	<p>The member of consortium must be a company registered under the Indian Companies Act, 1956 or 2013 or LLP Act of 2008 or The Partnership Act 1932 and must have their registered offices with legal presence in India and shall be in business for at least five years on the date of submission of bid. The member of consortium shall have a minimum Three years of experience in designing and implementation of QR-code label printing software and supply of labels.</p>	<p>We request to please amend the clause as: The member of consortium must be a Company registered under the Indian Companies Act, 1956 or 2013 or LLP Act of 2008 or The Partnership Act 1932 and must have their registered offices with legal presence in India and shall be in business for at least five years on the date of submission of bid.</p> <p>The member of consortium shall have a minimum Three years of experience in designing and implementation of QR-code label printing software or supply of labels</p> <p>Reason: The scope of consortium member is just to supply labels, as barcode printing software shall be purchased from OEM's like Bartender etc which is just plug and play.</p>	<p>Kindly Refer to the Corrigendum for Revised Clause</p>	
26	Annexure 6	Annexure 6	Page 91	<p>The member of Bidding consortium should have a minimum annual turnover of Rs. 50 Cr in the last three financial years i.e. 2017-18, 2018-19 &amp; 2019-20.</p>	<p>Request you to please amend the clause as: The member of Bidding consortium should have a minimum annual turnover of Rs. 10 Cr in the last three financial years i.e. 2017-18, 2018-19 &amp; 2019-20.</p> <p>The Bidder should have positive net worth as on 31.03.2020. Reason: The role of label printer is to supply the labels only. The rest of work is to be done by lead bidder.</p>	<p>Kindly Refer to the Corrigendum for Revised Clause</p>	
27	Annexure 6	Annexure 6	Page 91	<p>The member of Bidding consortium should have executed during last five (05) years QR-code label printing software along with supply of Labels for at least Excise department of one State of India OR Executed QR-code label printing software along with supply of Labels for any one Fortune 500 company OR Executed QR-code label printing software along with supply of Labels for three (03) other Private companies out of which at least one (01) company must be having annual turnover above Rs.100 crores. Project value must be over INR 10.00 Cr.</p> <p>Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission.</p>	<p>Request you to please amend the clause as: The member of Bidding consortium should have executed during last five (05) years QR-code label printing software along with supply of Labels for at least Excise department of one State of India OR Executed QR-code label printing software or supply of Labels for any one Fortune 500 company OR Executed QR-code label printing software or supply of Labels for three (03) other Private companies out of which at least one (01) company must be having annual turnover above Rs.100 crores.</p> <p>Project value must be over INR 10.00 Cr.</p> <p>Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission. Reason: Pvt. Companies or Fortune 500 Companies have their own IT/ERP/SAP system and the label printer has to supply the labels. The QR code printing software is DEM supplied.</p>	<p>Kindly Refer to the Corrigendum for Revised Clause</p>	
28	Annexure 6	Annexure 6	Page 91	<p>The member of Bidding consortium must have the following valid certifications:- • CMMI Level 5 (Software) • ISO 27001:2013 • ISO 20000 • ISO 20000-1</p>	<p>Request you to please amend the clause as under: The lead member of Bidding consortium must have the following valid certifications:- • CMMI Level 5 (Software) • ISO 27001:2013 • ISO 20000 • ISO 20000-1</p> <p>Reason: QR code label supplier does not require IT certifications. Since the lead bidder is supplying the system, software and maintain the system, it's the lead bidder who needs to have the requirements.</p>	<p>Kindly Refer to the Corrigendum for Revised Clause</p>	
29	Annexure 10	Annexure 10	Page 108	<p>Self Evaluation format</p>	<p>We understand that whatever change Department do in Pre Qualification Criteria/ Technical Marking evaluation will get reflected in Self Evaluation format.</p>	<p>Kindly Refer to the Corrigendum for Revised Clause</p>	
30	General	Gen eral	6a	<p>Department is looking to Implement Track and Trace Solution</p>	<p>Since the T&amp;T is mapping data only till dispatching from warehouse and the receipts and billing at a retailer is not being mapped the full objective of Track and Trace would not be met. Therefore, we suggest that even billing/PO Software is used by the Retailer the full track and trace solution would be implemented. Kindly consider the same.</p>	<p>Sale of liquor node of supply chain is currently not envisaged as a part of this project. It will be mapped until the material is received by the retailer.</p>	
<b>9. MARKS</b>							
1	Appendix D	Scanner Specifications	119	Scanner Features	Suggestion to mention precision speed and storage of net which will accept in application storage.	The clause will remain as per RFP	
1	Appendix D	Scanner Specifications	119	Missing Points	Mobile Device Management (MDM) Support	The clause will remain as per RFP	
1	Appendix D	Scanner Specifications	119	Comprehensive connectivity options – including wireless, cordless and corded	Suggestion to specify minimum specifications as department may get product which are outdated	The clause will remain as per RFP	
4	Appendix C	Barcode Label Specifications	111	2D Barcode for Bottle and Cases	It is possible to copy 2D Barcode	The clause will remain as per RFP	
5	Appendix E	Printer Specifications	114	Missing Points	Printer user interface requirement not specified	The clause will remain as per RFP	
6	Appendix A	Bill of Material	120	Self Evaluation format	Suggestion to specify application module details	This would be part of the bidders proposal that they would be required to present at the time of the technical presentation	
7	Functional specifications for helpdesk system & control center	7.1 Objective	68	Deployment of adequate manpower to attend the helpdesk requests for extending technical support	Suggestion to specify the no. so as to plan budget accordingly	This would be part of the bidders proposal that they would be required to present at the time of the technical presentation	
8	Functional specifications for helpdesk system & control center	7.2 Development of Web Portal	68	wants to develop a user friendly & interactive web portal	Details about current platform and database information will make it easy for SI to budget plan the activity.	Information is provided in Chapter 3 - Scope of Work	
9	Chapter 9	Madras Security Printers	76	Project timeline and Payment Schedule	What happens in the case of prohibition? Suggestion is to sign an agreement with the financier/MSD (Bank) as a part of the consortium? Suggestion is to sign an agreement with the financier/MSD (Bank) as a part of the consortium?	Change in Government Laws, Rules and Regulations is covered in Force Majeure under Other Actions	
<b>10. Madras Security Printers (MSP)</b>							
1	Pre- Qualification Criteria	4.1 S. No.1	60	Bidder shall be a Company registered under the Indian Companies Act, 1956 or 2013 or LLP Act of 2008 or The Partnership Act 1932 and must have their registered offices with legal presence in India and shall be in business for at least five years on the date of submission of bid. The Bidder or Lead Member of the Consortium shall have a minimum 3 (Three) years of experience in implementation of QR code based Track & Trace System.	Since this project is unique which involves integration and implementation of several solutions and it required experience in system integration as well as coordination with multiple companies in consortium is tedious. So we request to remove consortium or to consider as "lead bidder to fulfil all the criteria in case of consortium".	Kindly Refer to the Corrigendum for Revised Clause	
2	Pre- Qualification Criteria	4.1 S. No.3	60	The Bidder or Lead Member of the Consortium should have executed during last 5 (five) years: (i) QR code based Track & Trace system for liquor supply for Excise department of at least one State of India OR (ii) QR code based Track & Trace system for any one Fortune 500 company OR (iii) QR code based Track & Trace system for 3 (three) other Private companies out of which at least 1 (one) company must be having annual turnover above Rs.100 crores. Project value must be over INR 10.00 Cr. Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission.	1) Request to consider experience of implementing QR code based track and trace solution for 3 Government authorities in India/Abroad. Overseas experience is requested since our product is of global standard and we wish to provide a globally successful solution to the department. 2) We request to delete the clause of fortune 500 companies as they are private organizations and the requirement of Excise department which is a government department is very different from that of a private organization and hence considering this will not provide the department with relevant experience. There is no instance where a private company, whether Fortune 500 or not, has collected excise duty. The requested criteria is," 1 Bidder or Lead member of bidding consortium should have executed during last ten (10) years QR code based Track & Trace system for atleast 3 Government Excise departments/ Government authorities in India / Abroad 2. Closure of Fortune 500 companies to be deleted	Kindly Refer to the Corrigendum for Revised Clause	
3	Pre- Qualification Criteria	4.1 S. No.3	60	Completed Projects: a) Go-Live / Completion certificate issued by the client AND b) Payment certificate with minimum 75% of the amount received will be accepted as a proof of project being completed (client certificate is required). Ongoing Projects: Certificate issued by client is available and minimum 60% of original fees value has been received (client certificate is required) OR minimum 60% of the annual billing value has been received (client certificate is required). In case project is in steady state operations, appropriate certificate stating the same from the client should be furnished.	Getting a client certificate mentioning the operations is possible. Client certificate mentioning the original fees provided till date is not possible since client shall prefer in providing the reference letter mentioning scope of the project but not the annual billing or fees. The requested criteria is," Completed Projects: a) Go-Live / Completion certificate issued by the client b) Payment Certificate Ongoing Projects: Certificate issued by client is available OR Go-Live / Completion certificate issued by client is available OR In case project is in steady state operation, appropriate certificate stating the same from the client should be furnished."	Kindly Refer to the Corrigendum for Revised Clause	

4	4- Pre-qualification Criteria	A.1 S. No.5	61	The Sole Bidder or the Lead Member should have the following valid Certification as on date of submission of the Bid: • CMMI Level 3 (Software) • ISO 27005:2013 • ISO 20000-1 • ISO 20000-1	CMMI L3 and L5 are issued by the same organization and both cover the software technology solutions and this change will improve competition amongst prospective bidders and help authorities in better price discovery without compromising on the standards and quality.  The requested clause is, "The Sole Bidder or the Lead Member should have the following valid Certification as on date of submission of the bid: • CMMI level 3 or above • ISO 27005:2013 • ISO 20000-1 • ISO 20000-1"	Kindly Refer to the Corrigendum for Revised Clause	
5	4- Pre-qualification Criteria	Additional Clause requested to add in the Qualification Criteria			Since this is a large system integration project which involves software, hardware, installation, commissioning, integration and training etc. we request the department to add this clause as it will provide better qualified bidders with 5+ experience in large projects.  The requested criteria is, "The Sole Bidder (providing System Integration component of scope of work) should have delivered "Application Development" scope along with atleast two of the following services through a single contract in India/abroad for a Government client with a minimum value of INR 100 Crores: a) Customization of solution, Application Support and Maintenance, b) Procurement, Supply, Installation and Commissioning of IT Infrastructure including (DCI/ DRI), c) Operation & Maintenance of IT Infrastructure (DCI/ DRI/ Computer/IT peripherals), d) Help Desk Services/Support, e) Training & Capacity building Documentary Evidence: Completed Projects: 1. Contract/PO, Go-Live / Completion certificate issued by the client 2. Ongoing Projects: Ongoing Projects may be submitted as experiences, provided Go-Live certificate/ Partial completion certificate issued by client is available OR In case project is in steady state operation, appropriate certificate stating the same from the client should be furnished. The Clients certificate should clearly mention the Value of the Contract and that implementation is complete!"	Kindly Refer to the Corrigendum for Revised Clause	
6	4- Pre-qualification Criteria	Additional Clause requested to add in the Qualification Criteria			Since the solution is very specific to each department and not a generic ERP or Supply chain solution, we request the department to add this clause as it will provide a proven solution to the department.  The requested criteria is, "The Sole Bidder must have implemented an End to End Track and trace system with QR code for excise/tax/Government department in India/Abroad. The scope must have involved generation of QR code, authentication, supply, installation, commissioning verification device/mobile application and running for atleast 3 years for complete solution through a single contract with a minimum total project value of INR 100 crore in last 5 years (as of 31st March 2020). OEM experience cannot be considered. Only implemented projects will be considered. Documentary Evidence: Completed Projects: a. Contract/PO, Go-Live / Completion certificate issued by the client/Ongoing Projects: Ongoing Projects may be submitted as experiences, provided Go-Live certificate/ Partial completion certificate issued by client is available OR In case project is in steady state operation, appropriate certificate stating the same from the client should be furnished."	Kindly Refer to the Corrigendum for Revised Clause	
7	5- Evaluation of Technical Bids	S.1 H. Point No.1	63	Experience of executing projects of Implementation of QR code based track and trace system for- (i) Liquor supplies for Excise department of one State of India OR (ii) Liquor supplies for Excise department of more than one State of India. (25 Marks) (2.5 marks for each criterion and for Q2 such projects maximum which are mutually exclusive with other criteria) (3) Three (03) other Private companies out of which at least one (01) company must be having annual turnover above Rs.100 crores (2.5 marks for each criterion and for Q2 such bundles of projects maximum which are mutually exclusive with other criteria) For all such projects value should be above INR 10 Crores.	Getting experience letters from the private companies shall be provided with the request letter and better understanding where there will not be any public proof and proper documentation and we request to delete the private companies experience in the criteria. Overseas experience is requested since our product is of global standard and we wish to provide a globally successful solution to the department.  The requested criteria is, "Experience of executing projects of Implementation of QR code based track and trace system directly for any Government authority in India/Abroad - Two Projects (20 Marks) Three Projects (15 Marks) Four Projects (10 Marks) Five Projects (05 Marks)"	Kindly Refer to the Corrigendum for Revised Clause Kindly Refer to the Corrigendum for Revised Clause	
8	5- Evaluation of Technical Bids	S.1 H. Point No.2	63	The bidder/ Consortium partner should have experience in executing project of supply of QR code Label printing software along with supply of Labels for excise department of any state of India or any Fortune 500 company or any other private company having minimum turnover of over Rs. 100 Crores. (2.5 marks for each project subject to max. 10 marks) For all such projects value should be above INR 10 Crores.	Getting experience letters from the private companies shall be provided with the request letter and better understanding where there will not be any public proof and proper documentation and we request to delete the private companies experience in the criteria. Overseas experience is requested since our product is of global standard and we wish to provide a globally successful solution to the department.  The requested criteria is, "The Bidder should have experience in executing about one single project of supply of QR code Label printing software with track and trace along with supply of Labels for any Government department in India/abroad. Project value of More than INR 100 Crore (2.5 marks) More than INR 100 Crore (2 marks) More than INR 200 Crore (1.5 marks)"	Kindly Refer to the Corrigendum for Revised Clause	
9	5- Evaluation of Technical Bids	S.1 H. Point No.3	63	The bidder/ Consortium partner should have experience in implementing of ICT (Information and Communication Technology) Project involving in any government sector/ PSUs of the following: 1. Implementation of Application software in Excise Department in any State of India or for all such projects value should be above INR 25 Cr., two and half (2.5) marks will be awarded for each project. (Max 2 projects, mutually exclusive with other criteria) 2. Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission. 3. Project should have been implemented in last 5 years as on date of the bid submission. Completed Projects: • Go-Live certificate required to be submitted AND Payment certificate with minimum 70% of the payment received will be accepted as a proof of project being completed (client certificate is required). Ongoing Projects: • Ongoing projects may be submitted as experiences, provided Go-Live certificate is available and minimum 60% of original fee value has been received OR 60% of the annual billing value has been received (client certificate is required).	The components mentioned below are vital in execution of this project and it is also the one among the scope of projects and hence, evaluating prior experience in each of these areas will provide department a capable bidder as well.  The requested criteria is, "The Sole Bidder (providing System Integration component of scope of work) should have delivered "Application Development" scope along with atleast two of the following services through a single contract in India/abroad for a Government client with a minimum value of INR 100 Crores: a) Customization of solution, Application Support and Maintenance, b) Procurement, Supply, Installation and Commissioning of IT Infrastructure including (DCI/ DRI), c) Operation & Maintenance of IT Infrastructure (DCI/ DRI/ Computer/IT peripherals), d) Help Desk Services/Support, e) Training & Capacity building Any Two of the listed services (2.5 marks) Three or more of the listed services (5 marks)"	Kindly Refer to the Corrigendum for Revised Clause	
10	5- Evaluation of Technical Bids	S.1 A.	64	Note: For projects with no total cost of contract, for example P99 projects on commission fee, the PTD (Payment 80 date) billed value certified by the client will be considered.	Since there is request for more than 5 orders on securing marks, "Ongoing projects shall be considered only for the criteria." "Experience of the Bidder in implementation of QR code based track and trace system" and for other points, completion certificate is mandatory as there is no reason for considering completion of other projects for track and trace project that is complex in nature.  Requested Criteria is, "Average Annual Turnover of last three audited financial years INR above 250 and less than or equal to 200 Cr - +05 Marks INR above 200 and less than or equal to 250 Cr - +10 Marks INR above 250 Cr - +15 Marks"	Kindly Refer to the Corrigendum for Revised Clause	
11	5- Evaluation of Technical Bids	S.1 H. Bidder reviews	64	INR above 100 and less than or equal to 200 Cr - +05 Marks INR above 200 and less than or equal to 500 Cr - +10 Marks INR above 500 Cr - +15 Marks	Request to change the clause as given above for this project of value approx around 500 crores. Bidder having more than two times of the turnover are equally eligible for full marks. Requesting more than 5 times of the project value will restrict many bidders to participate as well.	Kindly Refer to the Corrigendum for Revised Clause	
<b>11. AMD India</b>							
1	7.4	Desktop Computer	71	Processor Specification mentioned as: Generation Intel Core i5 processor with 8th Generation or above / Equivalent AMD Operating System: Windows 10 Speed (Minimum Base Frequency): 2.8 GHz or Higher Cache: Min. 11 MB Display: Intel  Volume: Between 1 Ltr. To 13 Ltr.	The mentioned processor specification is very old in nature & was released in the year 2017. Requesting you to kindly update the specification with the current generation specifications for better performance & serviceability. Please see the processor comparison as mentioned below for your reference.	The clause will remain as per BFP	
2	7.3	Processor	69	Latest series processor with 8th Core or above	Minimum 64 GB Memory Operating at 3200 Mhz The latest Memory frequency standard is 3200 Mhz. However, there are memory options available ranges from 2400 Mhz. Having seen ended clause may not get suitable quote for reliable systems.	The clause will remain as per BFP	
3	7.3	Memory	69	Minimum 64 GB Memory		The clause will remain as per BFP	
<b>12. Eagle Software</b>							
1	4- Pre-qualification Criteria	A.1 S. No.1	60	Bidder shall be Company registered under the Indian Companies Act, 1956 or 2013 or LLP Act of 2008 or The Partnership Act 1932 and must have their registered office with legal presence in India and shall be in Business for at least 5 (five) years on the date of submission of bid. The Bidder or Lead Member in case of Consortium shall have a minimum 3 (Three) years of experience in implementation of QR code based Track & Trace System.  The Bidder or Lead Member of the Consortium should have executed during last 5 (five) years: (i) QR code based Track & Trace system for Liquor supply for Excise department of at least one State of India OR (ii) QR code based Track & Trace system for any one Fortune 500 company OR (iii) QR code based Track & Trace system for 3 (three) other Private companies out of which at least 1 (one) company must be having annual turnover above Rs.100 crores Project value must be over INR 100 Cr. Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission.	As the project needs integration of multiple solutions which would require an experienced System Integrator, we kindly request you to consider only Bidder's qualification on all criteria rather than considering combined adequacy with a consortium. So please refer the option of consortium or consider Lead bidder of Consortium members in case of consortium bid.  (ii) The Solution has been executed in many other countries by our company and is successful, with that in mind to provide the international standard solution, we request your esteemed department to consider the experience of implementing QR code-based track and trace solution for 3 Government authorities in India/Abroad. (iii) The mentioned clause to consider the experience for providing the solution to a Fortune 500 company may not be considered relevant as the solution for a government body and private organization differs. Hence we request your esteemed department to remove the clause.	Kindly Refer to the Corrigendum for Revised Clause	
2	4- Pre-qualification Criteria	A.1 S. No.3	60	Completed Projects: a) Go-Live / Completion certificate issued by the client AND b) Payment certificate with minimum 70% of the payment received will be accepted as a proof of project being completed (client certificate is required). Ongoing Projects: • Ongoing projects may be submitted as experiences, provided Go-Live certificate/ Partial completion certificate issued by client is available and minimum 60% of original fee value has been received (client certificate is required) or minimum 80% of the annual billing value has been received (client certificate is required). In case project is in steady state operation, appropriate certificate stating the same from the client should be furnished.	The Client certificate with the commercial details of the project is not possible as the agreement with the client would like to maintain confidentiality regarding the same. However, we could our Client certificate confirming the percentage of the work completed and the PO/Contract with the value of the project.  The requested criteria is, a. Contract/Purchase Order, Go-Live / Completion certificate issued by the client b. Ongoing Projects may be submitted as experiences, provided Go-Live certificate/ Partial completion certificate issued by client is available OR In case project is in steady state operation, appropriate certificate stating the same from the client should be furnished.	Kindly Refer to the Corrigendum for Revised Clause	
3	4- Pre-qualification Criteria	A.1 S. No.3	60	Completed Projects: a) Go-Live / Completion certificate issued by the client AND b) Payment certificate with minimum 70% of the payment received will be accepted as a proof of project being completed (client certificate is required). Ongoing Projects: • Ongoing projects may be submitted as experiences, provided Go-Live certificate/ Partial completion certificate issued by client is available and minimum 60% of original fee value has been received (client certificate is required) or minimum 80% of the annual billing value has been received (client certificate is required). In case project is in steady state operation, appropriate certificate stating the same from the client should be furnished.	We understand that the department will need the best solution for the value of the project and also the project is in multiple dimensions (software, hardware, integration, training, etc.). So we request your esteemed department to consider adding the below-mentioned clause as it would help the department to get relevantly experienced and standard quality bidders.  The requested criteria is, "The Sole Bidder (providing System Integration component of scope of work) should have delivered "Application Development" scope along with atleast two of the following services through a single contract in India/abroad for a Government client with a minimum value of INR 100 Crores: a) Customization of solution, Application Support and Maintenance, b) Procurement, Supply, Installation and Commissioning of IT Infrastructure including (DCI/ DRI), c) Operation & Maintenance of IT Infrastructure (DCI/ DRI/ Computer/IT peripherals), d) Help Desk Services/Support, e) Training & Capacity building Documentary Evidence: Completed Projects: 1. Contract/PO, Go-Live / Completion certificate issued by the client 2. Ongoing Projects: Ongoing Projects may be submitted as experiences, provided Go-Live certificate/ Partial completion certificate issued by client is available OR In case project is in steady state operation, appropriate certificate stating the same from the client should be furnished. The Clients certificate should clearly mention the Value of the Contract and that implementation is complete!"	Kindly Refer to the Corrigendum for Revised Clause	
4	4- Pre-qualification Criteria	Additional Clause requested to add in the Qualification Criteria			The requested criteria is, "The Sole Bidder (providing System Integration component of scope of work) should have delivered "Application Development" scope along with atleast two of the following services through a single contract in India/abroad for a Government client with a minimum value of INR 100 Crores: a) Customization of solution, Application Support and Maintenance, b) Procurement, Supply, Installation and Commissioning of IT Infrastructure including (DCI/ DRI), c) Operation & Maintenance of IT Infrastructure (DCI/ DRI/ Computer/IT peripherals), d) Help Desk Services/Support, e) Training & Capacity building Documentary Evidence: Completed Projects: 1. Contract/PO, Go-Live / Completion certificate issued by the client 2. Ongoing Projects: Ongoing Projects may be submitted as experiences, provided Go-Live certificate/ Partial completion certificate issued by client is available OR In case project is in steady state operation, appropriate certificate stating the same from the client should be furnished. The Clients certificate should clearly mention the Value of the Contract and that implementation is complete!"	Kindly Refer to the Corrigendum for Revised Clause	
5	4- Pre-qualification Criteria	Additional Clause requested to add in the Qualification Criteria			The requested criteria is, "The Sole Bidder must have implemented an End to End Track and trace system with QR code for excise/tax/Government department in India/Abroad. The scope must have involved generation of QR code, authentication, supply, installation, commissioning verification device/mobile application and running for atleast 3 years for complete solution through a single contract with a minimum total project value of INR 100 crore in last 5 years (as of 31st March 2020). OEM experience cannot be considered. Only implemented projects will be considered. Documentary Evidence: Completed Projects: a. Contract/PO, Go-Live / Completion certificate issued by the client/Ongoing Projects: Ongoing Projects may be submitted as experiences, provided Go-Live certificate/ Partial completion certificate issued by client is available OR In case project is in steady state operation, appropriate certificate stating the same from the client should be furnished."	Kindly Refer to the Corrigendum for Revised Clause	
6	4- Pre-qualification Criteria	A.1 S. No.5	61	The Sole Bidder or the Lead Member should have the following valid Certification as on date of submission of the Bid: • CMMI Level 3 (Software) • ISO 27005:2013 • ISO 20000-1 • ISO 20000-1	CMMI L3 and L5 are issued by the same organization and both cover the software technology solutions and this change will improve competition amongst prospective bidders and help authorities in better price discovery without compromising on the standards and quality.  The requested clause is, "The Sole Bidder or the Lead Member should have the following valid Certification as on date of submission of the bid: • CMMI level 3 or above • ISO 27005:2013 • ISO 20000-1 • ISO 20000-1"	Kindly Refer to the Corrigendum for Revised Clause	
7	5- Evaluation of Technical Bids	S.1 H. Point No.1	63	Experience of executing projects of Implementation of QR code based track and trace system for- (i) Liquor supplies for Excise department of one State of India OR (ii) Liquor supplies for Excise department of more than one State of India. (25 Marks) (2.5 marks for each criterion and for Q2 such projects maximum which are mutually exclusive with other criteria) (3) Three (03) other Private companies out of which at least one (01) company must be having annual turnover above Rs.100 crores (2.5 marks for each criterion and for Q2 such bundles of projects maximum which are mutually exclusive with other criteria) For all such projects value should be above INR 10 Crores.	As the solution for a government body and private organization differs, So we request to delete the private companies experience in the criteria.  The requested criteria is, "Experience of executing projects of Implementation of QR code based track and trace system directly for any Government authority in India/Abroad - Two Projects (20 Marks) Three Projects (15 Marks) Four Projects (10 Marks) Five Projects (05 Marks)"	Kindly Refer to the Corrigendum for Revised Clause Kindly Refer to the Corrigendum for Revised Clause	

8	5 - Evaluation of Technical Bids	S.1 - H - Point No.2	63	The bidder/ Consortium partner should have experience in executing project of supply of QR code Label printing software along with supply of Labels for printing for excise department of any state of India or any Fortune 500 company or any other private company having minimum turnover of over 200 Crores. (2.5 marks for each project subject to max. 10 marks) For all such projects value should be above INR 5 Crore	As the solution for a government body and private organisation differs. So we request to delete the private companies experience in the criteria.  The requested criteria is: The bidder should have experience in executing atleast one single project of supply of QR code Label printing software with track and trace along with supply of Labels for any Government department in India/abroad Project value of more than INR 200 Crore (2.5 marks) More than INR 150 Crore (5 marks) More than INR 100 Crore (10 marks)	Kindly Refer to the Corrigendum for Revised Clause	
9	5 - Evaluation of Technical Bids	S.1 - H - Point No.3	63	Experience of Bidder in implementation of ICT (Information and Communication Technology) Project, involving in any government sector/ PSU of the following: Implementation of Application software in Excise Department in any State of India For all such projects value should be above INR 20 Cr. two and half (2.5) marks will be awarded for each project. (Max 2 projects, mutually exclusive with other criteria) <b>Note</b> 1. Project should have been implemented in last 5 years as on date of the bid submission. 2. Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission. <b>Completed Projects:</b> • Go-Live/ certificate required to be submitted AND Payment certificate with minimum 70% of the payment received will be accepted as a proof of project being completed (client certificate is required). <b>Ongoing Projects:</b> • Ongoing projects may be submitted as experience, provided Go-Live/ certificate is available and minimum 60% of original fee value has been received OR 60% of the annual billing value has been received (client certificate is required).	We suggest that the below-mentioned components are crucial for the smooth execution of this project, also having relevant experience in implementing the components would help the department with a quality bidder.  The requested criteria is: The Sole Bidder (providing System integration component of scope of work) should have delivered "Application Development" scope along with atleast two of the following services through a single contract in India/abroad for a Government client with a minimum value of INR 100 Crore. a) Customization of solution, Application Support and Maintenance , b) Procurement, Supply, Installation and Commissioning of IT Infrastructure including (DC/ DR), c) Operation & Maintenance of IT Infrastructure (DC/ DR/ Computer/ IT peripherals), d) Help Desk Services/Support, e) Training & Capacity building Any Two of the listed services (2.5 marks) Three or more of the listed services (5 marks)	Kindly Refer to the Corrigendum for Revised Clause	
10	5 - Evaluation of Technical Bids	S.1 - A	64	<b>Note:</b> For projects with no total cost of contract, for example P99 projects on concession fee, the PTD payment (if date billed value certified by the client will be considered).	Once the requested experience for more than 5 orders on securing marks, "Ongoing projects shall be considered only for the criteria. Experience of the Bidder in implementation of QR code based track and trace system" and for other points, a completion certificate is requested.  Requested Criteria:  Average Annual Turnover of last three audited financial years INR above 500 and less than or equal to 500 Cr = 08 Marks INR above 150 and less than or equal to 200 Cr = 10 Marks INR above 200 Cr = 15 Marks	Kindly Refer to the Corrigendum for Revised Clause	
11	5 - Evaluation of Technical Bids	S.1 - (I) Bidder revision Point No.1	64	INR above 100 and less than or equal to 200 Cr = 05 Marks INR above 200 and less than or equal to 500 Cr = 10 Marks INR above 500 Cr = 15 Marks	Request to change the clause as given above as for this project value approx around 500 crores. Bidding having more than two times of the turnover are equally eligible for full marks. Requesting more than 5 times of the project value will restrict many bidders to participate as well.	Kindly Refer to the Corrigendum for Revised Clause	
<b>13. Barcode India</b>							
1	4	4.1	60	Certificate from the statutory auditor on the turnover of the company from software development or implementation of systems integration if last three years.	Kindly provide more clarity on the term "systems integration".	Kindly Refer to the Corrigendum for Revised Clause	
2	4	4.1	60	Kindly confirm if minimum annual turnover of ₹ 50 crores in each of the last three financial years would be acceptable if it includes both hardware and software.		Kindly Refer to the Corrigendum for Revised Clause	
<b>14. CPS</b>							
1	4	S.1, No.3	60	The Bidder or Lead Member of the Consortium should have executed during last 5 (five) years: (i) QR code based Track & Trace system for Liquor supply for Excise department of at least one State of India Or (ii) QR code based Track & Trace system for any one Fortune 500 company Or (iii) QR code based Track & Trace system for 3 (three) other Private companies out of which at least 1 (one) company must be having annual turnover above INR 200 crores. Project value must be over INR 10.00 Cr. Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission.	The reasons for requesting the change of clause is: 1. 5 Years are not enough to identify the efficiency of this system. The government has to look for more experienced vendors, hence requesting to increase the experience timeline to 10 years. (The Bidder should have executed during last ten (10) years)  So change the clause as given below The Bidder should have executed during last ten (10) years	Kindly Refer to the Corrigendum for Revised Clause	
2	4	S.1, No.3	60	The Bidder or Lead Member of the Consortium should have executed during last 5 (five) years: (i) QR code based Track & Trace system for Liquor supply for Excise department of at least one State of India Or (ii) QR code based Track & Trace system for any one Fortune 500 company Or (iii) QR code based Track & Trace system for 3 (three) other Private companies out of which at least 1 (one) company must be having annual turnover above INR 200 crores. Project value must be over INR 10.00 Cr. Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission.	The reasons for requesting the change of clause as above are as follows: 1. Track and trace is not only a solution for Liquor management so kindly make the requirement specific to track and trace of Asset and request authority to remove the word specific to liquor. (QR code based Track & Trace system for Excise/ Any government department of atleast for one state of India)  So Please change the clause as given below The Bidder should have executed during last ten (10) years (i) QR code based Track & Trace system for Excise/ Any government department of atleast for one state of India Or	Kindly Refer to the Corrigendum for Revised Clause	
3	4	S.1, No.3	60	The Bidder or Lead Member of the Consortium should have executed during last 5 (five) years: (i) QR code based Track & Trace system for Liquor supply for Excise department of at least one State of India Or (ii) QR code based Track & Trace system for any one Fortune 500 company Or (iii) QR code based Track & Trace system for 3 (three) other Private companies out of which at least 1 (one) company must be having annual turnover above INR 200 crores. Project value must be over INR 10.00 Cr. Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission.	The reasons for requesting the change of clause as above are as follows: 1. Ask of Fortune 500 companies with head quarter in foreign countries indicates that government wants international experience in this project to build international experience as qualification criteria. Also Track and Trace solutions used in foreign countries are more advanced and Government of India should also go for solutions used internationally to request authority to add Abroad experiences. (QR code based Track and Trace system for Fortune 500 company or international government organizations or Multilateral organizations like World Bank/ IMF/ UNICEF/ WHO or Government agencies in Abroad) 2. International Governments/ Multilateral organizations are of higher standards than Fortune 500 companies and request to add international experience in the qualification please.  So overall Please change the clause as given below The Bidder should have executed during last ten (10) years (i) QR code based Track & Trace system for Excise/ Any government department of atleast for one state of India Or (ii) QR code based Track and Trace system for Fortune 500 company or International government organizations or Multilateral organizations like World Bank/ IMF/ UNICEF/ WHO or Government agencies in Abroad	Kindly Refer to the Corrigendum for Revised Clause	
4	4	S.1, No.3	60	The Bidder or Lead Member of the Consortium should have executed during last 5 (five) years: (i) QR code based Track & Trace system for Liquor supply for Excise department of at least one State of India Or (ii) QR code based Track & Trace system for any one Fortune 500 company Or (iii) QR code based Track & Trace system for 3 (three) other Private companies out of which at least 1 (one) company must be having annual turnover above INR 200 crores. Project value must be over INR 10.00 Cr. Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission.	The reasons for requesting the change of clause as above are as follows: Private companies with small experience of doing only 10: 10 crore project will get eligible because of the below clause so improve the quality of bidders who have private experience the clause can be changed as follows including the above 3 points.  So overall Please change the clause as given below The Bidder should have executed during last ten (10) years (i) QR code based Track and Trace system for Fortune 500 company or International government organizations or Multilateral organizations like World Bank/ IMF/ UNICEF/ WHO or Government agencies in Abroad (ii) QR code based Track and Trace system for 3 other Private companies/ Organizations with one Project value of 50 Crore and Two projects value of 25 crore and three projects value of 10 crore each anywhere in the India/ Abroad.	Kindly Refer to the Corrigendum for Revised Clause	
5	4	S.1, No.3	60	The Bidder or Lead Member of the Consortium should have executed during last 5 (five) years: (i) QR code based Track & Trace system for Liquor supply for Excise department of at least one State of India Or (ii) QR code based Track & Trace system for any one Fortune 500 company Or (iii) QR code based Track & Trace system for 3 (three) other Private companies out of which at least 1 (one) company must be having annual turnover above INR 200 crores. Project value must be over INR 10.00 Cr. Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission.	<b>Completed Projects:</b> a. Contract/PO/Agreement, Go-Live / Completion certificate issued by the client/ Auditor  <b>Ongoing Projects:</b> Ongoing Projects may be submitted as experience, provided Go-Live certificate/ Partial completion certificate issued by client/ Auditor is available OR In case project is in steady state operation, appropriate certificate stating the same from the client should be furnished. (70% payment proof need not be justified nor be validated)	Kindly Refer to the Corrigendum for Revised Clause	
6	4	S.1, No.5	60	The Sole Bidder or the Lead Member should have the following valid Certification as on date of submission of the Bid: • CMMI Level 5 (Software) • ISO 27005:2013 • ISO 20000 • ISO 20000-1	CMMI Level-5 Certificate is requirement from IS government to do projects with them and this certificate is not accepted widely in Europe, Japan, Singapore and Australia countries. So kindly remove CMMI certificate. The Sole Bidder should have the following valid Certification as on date of submission of the Bid: • ISO 27005:2013 • ISO 20000 • ISO 20000-1.	Kindly Refer to the Corrigendum for Revised Clause	
7	5	S.1 H Point No.1	63	Experience of executing projects of implementation of QR code based track and trace system for- (i) Liquor supplies for Excise department of one State of India Or (10 Marks) Liquor supplies for Excise department of more than one State of India (15 Marks)	As per "The prajna transparency in Public Procurement Act 2019 Sec 13 Point 1 (1) "The procuring entity shall not establish any requirement aimed at limiting participation of bidders in the procurement process that discriminates against or among bidders or against any category thereof". It is not providing objective of Government and getting failed here. So the technical scoring clause can be changed as below  Experience of executing projects of implementation of QR code based track and trace system for Any state department in India/ directly for Central Government authority in India /Foreign national governments or Multilateral organizations like World Bank, UNICEF/ NGOs/ Private Investments with 100 crores. One Project (15 Marks) Two Projects (20 Marks) Three Projects (25 Marks) Four Projects (30 Marks) Five Projects (35 Marks)	Kindly Refer to the Corrigendum for Revised Clause	
8	5	S.1 H Point 2	63	The bidder/ Consortium partner should have experience in executing project of supply of QR code Label printing software along with supply of Labels for printing for excise department of any state of India or any Fortune 500 company or any other private company having minimum turnover of over 200 Crores. (2.5 marks for each project subject to max. 10 marks) For all such projects value should be above INR 5 Crore	Once project for companies turnover over INR 200 crore cannot be scoring criteria for bigger government projects but the bigger projects done to companies in terms of value can be considered  The bidder should have experience in executing atleast one single project of supply of QR code Label printing software with track and trace along with supply of Labels for any Government department in India/abroad/ international government/ Multilateral organizations like World Bank/ UNICEF/ IMF Project value of more than INR 100 Crore (2.5 marks) More than INR 50 Crore (5 marks) More than INR 200 Crore (10 marks)	Kindly Refer to the Corrigendum for Revised Clause	
9	5	S.1 H Point No.3	63	Experience of Bidder in implementation of ICT (Information and Communication Technology) Project, involving in any government sector/ PSU of the following: Implementation of Application software in Excise Department in any State of India For all such projects value should be above INR 20 Cr. two and half (2.5) marks will be awarded for each project. (Max 2 projects, mutually exclusive with other criteria) <b>Note</b> 1. Project should have been implemented in last 5 years as on date of the bid submission. 2. Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission. <b>Completed Projects:</b> • Go-Live/ certificate required to be submitted AND Payment certificate with minimum 70% of the payment received will be accepted as a proof of project being completed (client certificate is required). <b>Ongoing Projects:</b> • Ongoing projects may be submitted as experience, provided Go-Live/ certificate is available and minimum 60% of original fee value has been received OR 60% of the annual billing value has been received (client certificate is required).	We have experience with Multi National governments and they are better in tracking and monitoring than the Fortune 500 companies so request the authority to consider the Abroad experiences and projects.  The Sole Bidder (providing System integration component of scope of work) should have delivered "Application Development" scope along with atleast two of the following services through a single contract in India/abroad for a Government client with a minimum value of INR 100 Crore. a) Customization of solution, Application Support and Maintenance , b) Procurement, Supply, Installation and Commissioning of IT Infrastructure including (DC/ DR), c) Operation & Maintenance of IT Infrastructure (DC/ DR/ Computer/ IT peripherals), d) Help Desk Services/Support, e) Training & Capacity building Any Two of the listed services (2.5 marks) Three or more of the listed services (5 marks) All these components are vital in execution of this project. Hence, evaluating prior experience in each of these areas will provide department a capable bidder)	Kindly Refer to the Corrigendum for Revised Clause	
7	5	S.1 (I) Bidder revision Point No.1	64	INR above 100 and less than or equal to 200 Cr = 05 Marks INR above 200 and less than or equal to 500 Cr = 10 Marks INR above 500 Cr = 15 Marks	Doing project for companies turnover over INR 100 crore cannot be scoring criteria for bigger government projects but the bigger projects done to companies in terms of value can be considered  INR above 100 and less than or equal to 200 Cr = 05 Marks INR above 200 and less than or equal to 500 Cr = 10 Marks INR above 500 Cr = 15 Marks	Kindly Refer to the Corrigendum for Revised Clause	

15. BLOOM COMPUTERS						
1	4	H.1 S.No.1	60	Bidder shall be a Company registered under the Indian Companies Act, 1956 or 2013 or LLP Act of 2008 or the Partnership Act 1932 and must have their registered office with legal presence in India and shall be in business for at least 5 (five) years on the date of submission of bid. The Bidder or Lead Member in case of Consortium shall have a minimum 3 (Three) years of experience in implementation of QR code based Track & Trace system.	As the solution involves multiple scope of work, involvement of number of companies through consortium will dilute the integrity of the solution and will not be held accountable and responsibility. It will also lead to multiple points of failure. Hence, request the authority to remove consortium. Bidder shall be a Company registered under the Indian Companies Act, 1956 or 2013 or LLP Act of 2008 or the Partnership Act 1932 and must have their registered office with legal presence in India and shall be in business for at least 5 (five) years on the date of submission of bid. The Bidder shall have a minimum 3 (Three) years of experience in implementation of QR code based Track & Trace system.	Kindly Refer to the Corrigendum for Revised Clause
2	4	H.1 S.No.2	60	The Bidder/ Lead Member should have minimum annual turnover of ₹ 50 crores from software development & implementation in each of the last three financial years (Financial years 2016-17, 2017-18 and 2018-19) out of total minimum required turnover of ₹ 50 crores each year.	Estimation of software development is difficult from every project because we cannot segregate from balance sheet so kindly consider the clause as given below. The Bidder should have minimum annual turnover of ₹ 50 crores from IT/ IES in each of the last three financial years (Financial years 2016-17, 2017-18 and 2018-19)	Kindly Refer to the Corrigendum for Revised Clause
3	4	H.1 S.No.3	60	The Bidder or Lead Member of the Consortium should have executed during last 5 (five) years: (i) QR code based Track & Trace system for liquor supply for Excise department of at least one State of India OR (ii) QR code based Track & Trace system for any one Fortune 500 company OR (iii) QR code based Track & Trace system for 3 (three) other Private companies out of which at least one company must be having annual turnover above ₹. 100 crores. Project value must be over INR 10.00 Cr. Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission.	The reasons for requesting the change of clause are as follows: 1.Liquor tracking is not frequent in nature and government uses Track and trace solution solely for monitoring of assets of various nature and making it specific to liquor will lead to less competition and favouring a specified. 2.Allowing companies with Abroad/ International experience in track and trace projects will improve the quality of the solution provided and will offer a state of the art modern solution on par with global standards. 3.Efficacy of track and trace solutions can be proven only over a longer period of time hence request to consider 10 years. Request to remove specific liquor word and also add Abroad foreign experiences Request to delete the Clause related to Fortune 500 companies and private companies for the below reasons. 1 Fortune 500 list differs from continent to continent and is dynamic which will result in ambiguity during evaluation. Foreign governments are much bigger than Fortune 500 companies. 2 Private Client turnover validation cannot be justified and private company projects experience cannot be taken for government projects as private companies will not provide the turnover documents with work order. Please change the clause as given below The Bidder should have executed during last ten (10) years: (i) QR code based Track & Trace system for Excise department of at least for one state of India OR (ii) QR code based Track and Trace system for Fortune 500 company or foreign government/ Government agencies / Government authorities in Abroad OR (iii) QR code based Track and Trace system for 3 other Private companies / Government agencies with one Project value of 10 Crores and Two projects value of 50 crores and three projects value of 100 crores any where in the India/ Abroad.	Kindly Refer to the Corrigendum for Revised Clause
4	4	H.1 S.No.4	60	Completed Projects: a) Go-Live/ Completion certificate issued by the client AND b) Payment certificate with minimum 70% of the payment received will be accepted as a proof of project being completed (client certificate is required). Ongoing Projects: Ongoing projects may be submitted as experiences, provided Go-Live certificate/ Partial completion certificate issued by client is available and minimum 60% of original fee value has been received (client certificate is required). Or minimum 60% of the annual billing value has been received (client certificate is required). In case project is in steady state operations, appropriate certificate stating the same from the client should be furnished.	Completed Projects: a) Contract/Go-Live/ Completion certificate issued by the client/ CA b) Payment certificate with minimum 70% of the payment received will be accepted as a proof of project being completed (client certificate is required). Ongoing Projects: Ongoing Projects may be submitted as experiences, provided Go-Live certificate/ Partial completion certificate issued by client is available OR In case project is in steady state operations, appropriate Go-Live certificate/ Partial completion certificate stating the same from the client should be furnished. (70% payment proof neither be justified nor be validated)	Kindly Refer to the Corrigendum for Revised Clause
5	4	H.1 S.No.5	60	The Bidder or the Lead Member should have the following valid Certification as on date of submission of the Bid: a) CMMI Level 3 (Software) b) ISO 27005:2013 c) ISO 20000 d) ISO 20001	As CMMI-5 very limited bidder available and out of which 1 or 2 bidders are working in track and trace and they may not also having working experience with government so only one bidder may comply with the condition to make a CMMI level 3 this change will ensure competition amongst prospective bidders and help authorities to better price discovery without compromising on the standards and quality. The Bidder should have the following valid Certification as on date of submission of the Bid: a) CMMI-3 b) ISO 27005:2013 c) ISO 2000 d) ISO 20001	Kindly Refer to the Corrigendum for Revised Clause
6	5	H.1 Point No.1	63	Experience of executing projects of implementation of QR code based track and trace system for- (i) Liquor supplies for Excise department of one State of India OR (ii) Fortune 500 company (15 Marks) Liquor supplies for Excise department of more than one State of India (15 Marks) (15 Marks for each station and for 02 such projects maximum which are mutually exclusive with other criteria) (1) Three (03) other Private Companies out of which at least one (01) company must be having annual turnover above ₹.100 crores. (2.5 marks for each station and for 02 such bundles of projects maximum which are mutually exclusive with other criteria) For all such projects value should be above INR 10 Crores.	As per CVC guidelines and CVC manual Fortune 500 company and Private company experience alone cannot be taken for scoring for such big government project in India. Bidders who have done just 10 crore value projects for some private companies/ Fortune 500 companies cannot handle government project which is many times bigger than 10 crores project of private companies/ Fortune 500 companies. So kindly change the clause as given below. Experience of executing projects of implementation of QR code based track and trace system for Excise department in India/ Abroad for any Government authority in India/ Abroad/ Fortune 500 company/ 3 other private companies with atleast turnover above ₹.100 crores - Two Projects (10 Marks) Three Projects (15 Marks) Four Projects (20 Marks) Five Projects (25 Marks)	Kindly Refer to the Corrigendum for Revised Clause
7	5	H.1 Point No.2	63	The Bidder/ Consortium partner should have experience in executing project of supply of QR code Label printing software along with supply of Labels for printing for excise department of any state of India or any Fortune 500 company or any other private company having minimum turnover of over ₹. 200 Crores. (2.5 marks for each project subject to max. 10 marks) For all such projects value should be above INR 5 Crores	Doing projects for companies turnover over ₹.100 crore cannot be scoring criteria for bigger government projects but the bigger projects done to companies in terms of value can be considered The bidder should have experience in executing atleast one single project of supply of QR code Label printing software with track and trace along with supply of Labels for any Government department in India/ Abroad Project value of More than INR 100 Crores (2.5 marks) More than INR 150 Crores (5 marks) More than INR 200 Crores (10 marks)	Kindly Refer to the Corrigendum for Revised Clause
8	5	H.1 Point No.3	63	Experience of Bidder in implementation of ICT (Information and Communication Technology) Project, involving in any government sector/ PSUs of the following: Implementation of Application software in Excise Department in any State of India For all such projects value should be above INR 10 Cr., two and half (2.5) marks will be awarded for each project. (Max 2 projects, mutually exclusive with other criteria) Note: 1. Project should have been implemented in last 5 years as on date of the bid submission. 2. Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission. Completed Projects: • Go-Live/ certificate required to be submitted AND Payment certificate with minimum 70% of the payment received will be accepted as a proof of project being completed (client certificate is required). Ongoing Projects: • Ongoing projects may be submitted as experiences, provided Go-Live/ certificate is available and Minimum 60% of original fee value has been received OR 60% of the annual billing value has been received (client certificate is required)	We have experience with Multi National governments and they are better in tracking and monitoring than the Fortune 500 companies so request the authority to consider the Abroad experiences and projects. The Sole Bidder (providing System integration component of scope of work) should have delivered "Application Development" scope along with atleast two of the following services through a single contract in India/ Abroad for a Government client with a minimum value of INR 100 Crores. a) Customization of solution, Application Support and Maintenance b) Procurement, Supply, Installation and Commissioning of IT Infrastructure including (DC/ DM), c) Operation & Maintenance of IT Infrastructure (DC/ DB/ Computer/ IT peripherals), d) Help Desk Services/ Support e) Training & Capacity building Any Two of the listed services (2.5 marks) Three or more of the listed services (5 marks) If all these components are still in execution of this project, hence, evaluating prior experience in each of these areas will provide department a capable bidder)	Kindly Refer to the Corrigendum for Revised Clause
9	5	H.1	64	Note: For projects with no total cost of contract, for example PPP projects on concession line, the PTD (payment till date) billed value certified by the client will be considered.	Ongoing projects shall be considered only for the criteria, "Experience of the Bidder in implementation of QR code based track and trace system" and for other points, completion certificate is mandatory as there is no reason for considering completion of other projects for track and trace project that is unique in nature	Kindly Refer to the Corrigendum for Revised Clause
10	5	H.1	64	INR above 200 and less than or equal to 200 Cr = 05 Marks INR above 200 and less than or equal to 500 Cr = 10 Marks INR above 500 Cr = 15 Marks	As per CVC guidelines, Annual turnover asked upto 500 crores is not required because the size of the project is very much lesser as compared to 500 crores and is very high to ask as per the CVC guidelines to the value to the project. So please reduce the top value by 50% INR above 200 and less than or equal to 200 Cr = 05 Marks INR above 200 and less than or equal to 250 Cr = 10 Marks INR above 250 Cr = 15 Marks	Kindly Refer to the Corrigendum for Revised Clause
16. Captive Tech						
1	4	H.1 S.No.2	60	The Bidder or Lead Member of the Consortium should have a minimum annual turnover of ₹.100 Cr in each of the last three financial years i.e. 2017-18, 2018-19 & 2019-20. The Bidder should have positive net worth as on 31.03.2020.	Since this project scope seems to be huge, the company who executes should be financially capable. There should be a value specified for the positive net worth in order to check the Financial capacity of the bidder. The "7th Bidder or Lead Member of the Consortium should have a minimum annual turnover of ₹.100 Cr in each of the last three financial years i.e. 2017-18, 2018-19 & 2019-20". The Bidder should have positive net worth with 31.03.2020	Kindly Refer to the Corrigendum for Revised Clause
2	5	H.1 Point No.1	63	Experience of executing projects of implementation of QR code based track and trace system for- (i) Liquor supplies for Excise department of one State of India OR (ii) Fortune 500 company (15 Marks) Liquor supplies for Excise department of more than one State of India (15 Marks) (15 Marks for each station and for 02 such projects maximum which are mutually exclusive with other criteria) (1) Three (03) other Private Companies out of which at least one (01) company must be having annual turnover above ₹.100 crores. (2.5 marks for each station and for 02 such bundles of projects maximum which are mutually exclusive with other criteria) For all such projects value should be above INR 10 Crores.	As the scoring criteria is based on the project value in the above point, the experience marking in label printing software with track and trace and supply of labels can also have international experience with project value as scoring criteria. The bidder should have experience in executing atleast one single project of supply of QR code Label printing software with track and trace along with supply of Labels for any Government department in India/ Abroad Project value of More than INR 100 Crores (2.5 marks) More than INR 150 Crores (5 marks) More than INR 200 Crores (10 Marks)	Kindly Refer to the Corrigendum for Revised Clause
3	5	H.1 Point No.2	63	The Bidder/ Consortium partner should have experience in executing project of supply of QR code Label printing software along with supply of Labels for printing for excise department of any state of India or any Fortune 500 company or any other private company having minimum turnover of over ₹. 200 Crores. (2.5 marks for each project subject to max. 10 marks) For all such projects value should be above INR 5 Crores	As per CVC guidelines, Annual turnover asked upto 500 crores is not required because the size of the project is very much lesser as compared to 500 crores and is very high to ask as per the CVC guidelines to the value to the project. So please reduce the top value by 50% INR above 200 and less than or equal to 200 Cr = 05 Marks INR above 200 and less than or equal to 250 Cr = 10 Marks INR above 250 Cr = 15 Marks	Kindly Refer to the Corrigendum for Revised Clause
4	5	H.1 Point No.1	64	INR above 200 and less than or equal to 200 Cr = 05 Marks INR above 200 and less than or equal to 500 Cr = 10 Marks INR above 500 Cr = 15 Marks	As per CVC guidelines, Annual turnover asked upto 500 crores is not required because the size of the project is very much lesser as compared to 500 crores and is very high to ask as per the CVC guidelines to the value to the project. So please reduce the top value by 50% INR above 200 and less than or equal to 200 Cr = 05 Marks INR above 200 and less than or equal to 250 Cr = 10 Marks INR above 250 Cr = 15 Marks	Kindly Refer to the Corrigendum for Revised Clause
5	5	H.1A	64	Note: For projects with no total cost of contract, for example PPP projects on concession line, the PTD (payment till date) billed value certified by the client will be considered.	Ongoing projects shall be considered only for the criteria, "Experience of the Bidder in implementation of QR code based track and trace system" and for other points, completion certificate is mandatory as there is no reason for considering completion of other projects for track and trace project that is unique in nature	Kindly Refer to the Corrigendum for Revised Clause
17. OASYS						
1	CHAPTER 4 - PRE-QUALIFICATION CRITERIA	H.1	60	3. The Bidder or Lead Member of the Consortium should have executed during last 5 (five) years: (i) QR code based Track & Trace system for liquor supply for Excise department of at least one State of India OR (ii) QR code based Track & Trace system for any one Fortune 500 company OR (iii) QR code based Track & Trace system for 3 (three) other Private companies out of which at least 1 (one) company must be having annual turnover above ₹. 100 crores. Project value must be over INR 10.00 Cr. Note: Fortune 500 company would be the company listed in the Global Fortune 500 list published annually for the previous 5 years as on date of the submission.	We request you to amend in documentary proof Work order received from State Excise Department.	Kindly Refer to the Corrigendum for Revised Clause
2	CHAPTER 4 - PRE-QUALIFICATION CRITERIA	H.1	63	5. The Bidder or any member of Bidder consortium shall have experience in supplying the printing software and QR code/Barcode Labels for printing. Bidder or any member of Consortium shall possess adequate experience in supply of Barcode Label Printing software and Barcode Labels for printing and shall qualify the criteria laid down in Annexure-A of this RFP.	Hence, CMMI Level 3 valued from Lead bidder as per Pre-qualification clause no. 5. CMMI Level 3 (Software) • ISO 27005:2013 • ISO 20000 • ISO 20001 Further, as per ANNEXURE - QUALIFICATION CRITERIA FOR MEMBER OF CONSORTIUM SUPPLYING QR-CODE LABEL PRINTING SOFTWARE AND LABELS, point no. 5, all the above certifications are requested. So, we request you to remove Annexure 6 point no. 5. Request you to please amend as under:	Kindly Refer to the Corrigendum for Revised Clause
3	CHAPTER 5 - SELECTION CRITERIA	H.1	63	3. Experience of large ICT Projects in Govt. Sector/ PSUs of Bidder	Experience of Bidder in implementation of ICT (Information and Communication Technology) Project, involving in any government sector/ PSUs of the following: • Implementation of Application software in Excise Department in any State of India For all such projects value should be above INR 10 Cr., two and half (2.5) marks will be awarded for each project. (Max 2 projects, mutually exclusive with other criteria)	Kindly Refer to the Corrigendum for Revised Clause
4		H.1	56	However the Hardware equipment (i.e. desktop/Barcode Printer, Hand Held Terminals (PHT) scanners and networking systems required for others or other purposes by the Excise department will be provided by the successful bidder without charging any cost. However each Hardware is additionally required for the project by the Department, it shall also be provided by the Bidder free of cost.	Please clarify the exact requirement.	Kindly refer to the corrigendum for the department requirements
5		General			Please clarify whether MOC will be included in S's scope or not.	It should be the scope of the bidder
6		General			We understand that supply of Hologram Label and supply of Hardware to Distributors, Bottlers, Importers, BWH & Whole sellers are not in S's scope.	Confirmed
7		General			Kindly confirm.	Confirmed
8		General			We understand that the Labeling for QR and Bar code for Bottles consuming at Punjab state is only in S's scope and not for other State consumption.	Confirmed

